4th Quarter Commission Meeting
October 25, 2021
10:00 AM
Harry S Truman State Office Building
301 West High Street
Jefferson City, MO 65102
and via WebEx Conference Call
**Mission:** MVC is “Always on Mission” to serve Veterans as the FIRST CHOICE in Skilled Nursing Care; ENDURING CHOICE in Benefits Assistance; and PROVEN CHOICE in a Dignified Resting Place.

**Vision:** MVC is committed to providing the Highest Quality and Compassionate Care for our Veterans; Striving to be Seamlessly Integrated with the Veteran Community; Emphasizing a Culture of Transparency and Excellence

**Core Values**
- Integrity First
- Service before Self
- Excellence in all We Do

**Intent:** To provide the Very Best Care and Services for Veterans while being a Good Steward of Taxpayer Dollars through a Deliberately Developed Workforce.
I. CALL TO ORDER
   A. Pledge of Allegiance
   B. Roll Call
   C. Chair Open Comments
   D. Recognition:
      • Alice Youngermann, CNA of the Year, Cape Home
      • Janet Cook, Employee of the Year, Cape Home
      • David Hibler, Administrator of the Year, Cameron Home

II. APPROVAL OF MINUTES
   A. Open Quarterly Commission Meeting Minutes from July 26, 2021
   B. Closed Quarterly Commission Meeting Minutes from July 26, 2021
   C. Special Session Open Minutes from August 30, 2021

III. STAFF UPDATES
   • Executive Director MVC Comprehensive Update
   • COVID Update
   • Facilities Update
   • Human Resources Update
   • Cemeteries Update
   • Veterans Service Program Update
   • Homes Program Update
   • Fiscal Update

IV. LEGISLATIVE UPDATE

V. AGENCY PARTNER REPORTS
   A. United States Department of Veterans Affairs report
   B. Veterans Affairs Hospital Directors Update
   C. Missouri Association of Veterans Organizations (MAVO) report

VI. CHAIR COMMENTS AND ANNOUNCEMENTS

VII. Next meeting: 1st Quarter Quarterly Commission Meeting – January 24, 2022

VIII. ADJOURNMENT
• Pledge of Allegiance
• Roll Call
• Chair Opening Comments
• Recognition:
  • Alice Youngermann, CNA of the Year, Cape Home
  • Janet Cook, Employee of the Year, Cape Home
  • David Hibler, Administrator of the Year, Cameron Home
• Open Quarterly Commission Meeting Minutes: July 26, 2021

• Closed Quarterly Meeting Minutes: July 26, 2021

• Special Session Open Meeting Minutes: August 30, 2021
## FY22 Supplemental Requests

**MISSOURI DEPARTMENT OF PUBLIC SAFETY**

**PROPOSED NEW DECISION ITEMS**

**FISCAL YEAR 2022 SUPPLEMENTAL**

<table>
<thead>
<tr>
<th>DEPT</th>
<th>DIVISION</th>
<th>DIVISION RANK</th>
<th>NDI NAME</th>
<th>GENERAL REVENUE AMOUNT</th>
<th>FEDERAL AMOUNT</th>
<th>OTHER AMOUNT</th>
<th>TOTAL AMOUNT</th>
<th>NAME OF OTHER FUND(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>DPS</td>
<td>MVC</td>
<td>1</td>
<td>CARES One-Time Recovery and Response</td>
<td>$</td>
<td>$ 4,300,000</td>
<td>$</td>
<td>$ 4,300,000</td>
<td>(2330) DPS Federal Stimulus CARES Fund</td>
</tr>
<tr>
<td>DPS</td>
<td>MVC</td>
<td>2</td>
<td>ARPA One-Time Recovery and Response</td>
<td>$</td>
<td>$ 10,800,000</td>
<td>$</td>
<td>$ 10,800,000</td>
<td>(2458) DPS Federal Stimulus ARPA Fund</td>
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<td>DPS</td>
<td>MVC</td>
<td>3</td>
<td>VA COVID Response and Mitigation Grant</td>
<td>$</td>
<td>$</td>
<td>$ 2,357,800</td>
<td>$ 2,357,800</td>
<td>(0461) Veterans Health and Care Fund</td>
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<td>DPS</td>
<td>MVC</td>
<td>4</td>
<td>Veterans Initiatives</td>
<td>$</td>
<td>$</td>
<td>$ 2,200,000</td>
<td>$ 2,200,000</td>
<td>(0461) Veterans Health and Care Fund</td>
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$15,100,000 $4,590,829 $24,690,829

FOURTH QUARTER QUARTERLY COMMISSION MEETING | 10/25/2021 | MISSOURI VETERANS COMMISSION
Staff Updates
COVID and Vaccination Update
COVID & VACCINATION UPDATE

• Staff
  • Currently have 66% of staff vaccinated (63% previously reported).
  • State average for staff vaccinated in LTC facilities 53%.

• Veterans
  • Currently have 96% of Veterans vaccinated.
  • State average of residents vaccinated in LTC facilities 84%.

<table>
<thead>
<tr>
<th>Facility</th>
<th>Staff Acceptance</th>
<th>Veteran Acceptance</th>
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</thead>
<tbody>
<tr>
<td>Cameron</td>
<td>76%</td>
<td>98%</td>
</tr>
<tr>
<td>Cape Girardeau</td>
<td>60%</td>
<td>96%</td>
</tr>
<tr>
<td>Mexico</td>
<td>56%</td>
<td>95%</td>
</tr>
<tr>
<td>Mt. Vernon</td>
<td>66%</td>
<td>97%</td>
</tr>
<tr>
<td>St. James</td>
<td>71%</td>
<td>93%</td>
</tr>
<tr>
<td>St. Louis</td>
<td>68%</td>
<td>95%</td>
</tr>
<tr>
<td>Warrensburg</td>
<td>63%</td>
<td>96%</td>
</tr>
</tbody>
</table>

• Moving forward
  • MVC will continue to educate and encourage.
  • Currently coordinating with CVS Omnicare and local pharmacies to obtain booster shots.
Facilities Update
# CAPITAL IMPROVEMENT PROJECTS

<table>
<thead>
<tr>
<th>Location</th>
<th>Project</th>
<th>Cost</th>
<th>Federal VA Grant Reimbursement Rate</th>
<th>State Appropriation</th>
<th>Project Cash Available</th>
<th>Arch &amp; Eng Design</th>
<th>Project Bid</th>
<th>Construction Phase</th>
<th>VA Reimbursement</th>
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</thead>
<tbody>
<tr>
<td>St. Louis</td>
<td>Renovation 188 Beds</td>
<td>$14,200,000.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Jacksonville</td>
<td>New Columbarium</td>
<td>$1,500,000.00</td>
<td>100.00%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mt. Vernon</td>
<td>Roof Replacement</td>
<td>$2,200,000.00</td>
<td>65.00%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>St. James</td>
<td>Ext. Water Sewer Line</td>
<td>$2,200,000.00</td>
<td>ARPA Submitted Funding</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Total: $20,100,000.00

Key:
- Moving forward or complete
- Temporary Hold
- Held up change required
- Phase not started

10/25/2021
FOURTH QUARTER QUARTERLY COMMISSION MEETING | 10/25/2021 | MISSOURI VETERANS COMMISSION
• St. Louis Veterans Home Renovation
  • 65% Reimbursable
  • Construction resumed 100%
  • Subcontractor mobilization concerns – 3 contractors no longer in business, and increased labor costs

• Jacksonville Cemetery Columbarium Wall
  • 100% Reimbursable
  • Construction initial phase

• Mt Vernon Roof Replacement
  • Award granted to Guaranteed Roofing, Joplin MO $723,340.00

• Critical Maintenance & Repairs
  • FY ’22, $900,000 funds available
  • Projects in work
• COVID19 – VA Construction Grant (Pending)
  • 100% reimbursement, $26.5M (reduced from submitted 28.7M)
  • New MOU signed 09/10/21, awaiting award
  • Scope includes Wi-Fi upgrades, phone/PA system installations, HVAC improvement for easy conversion of both isolation and quarantine areas including ultraviolet, and HEPA filtration, flooring replacement in MX, WB, CM, and MTV Homes, Convert MTV pool room to a visitation area.

• Site Asset Evaluation
  • Warrensburg completed, all others remain incomplete

• Higginsville Cemetery Columbarium Wall
  • Grant application submitted (est. 5.6M)
  • 100% reimbursable, still require appropriation and operational funds
Human Resources Update
FY 21 Turnover Rates and Current Vacancies

- RN Specialist/Supervisor: 13 vacant, turnover rate 75.3%
- Registered Nurse (RN): 150 budgeted, 66 vacant, turnover rate 47.6%
- Sr Licensed Practical Nurse (LPN): 82 budgeted, 27 vacant, turnover rate 66.9%
- Licensed Practical Nurse (LPN): 64 budgeted, 47 vacant, turnover rate 66.9%
- Sr Support Care Assistant (CMT): 131 budgeted, 28 vacant, turnover rate 42.4%
- Support Care Assistant (CNA): 598 budgeted, 278 vacant, turnover rate 91.6%
Recruitment efforts happening statewide

- Increased presence on all our social media platforms including Facebook, Twitter and Instagram
- Billboards
- Monthly hiring events
- Paid ads on social media platforms – Facebook, Instagram, TikTok, Snapchat and LinkedIn
  - Hiring events
  - Job openings
  - Video
- Missouri Veterans Home Recruitment v2.mp4
Recruiting / Retention Video
Veterans Cemeteries Program Update
• NCA Site Visits
  • Springfield  Nov 30 - Dec 1, 2021
  • Bloomfield  Apr 12-13, 2022
  • Ft Wood  Apr 19-20, 2022
  • Higginsville  May 7-8, 2022

• Current Construction Projects
  • Jacksonville Columbarium Wall. Estimated completion date Jun 1, 2022.

• Future Potential Projects
  • Springfield Columbarium Wall and Site Improvements (100% Reimbursable)
  • Higginsville Columbarium Wall and Site Improvements (100% Reimbursable)

• Upcoming Events
  • Wreaths Across America – Dec 18, 2021
  • Memorial Day – May 30, 2022
<table>
<thead>
<tr>
<th>Cemetery</th>
<th>Surveys Received</th>
<th>FY2019 Satisfaction Scores (Percentage)</th>
<th>FY2020 Satisfaction Scores (Percentage)</th>
<th>FY2021 Satisfaction Scores (Percentage)</th>
<th>FY2022 YTD Satisfaction Scores (Percentage)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Springfield</td>
<td>115</td>
<td>99.25</td>
<td>66</td>
<td>99.29</td>
<td>73</td>
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<tr>
<td>Higginsville</td>
<td>104</td>
<td>99.03</td>
<td>65</td>
<td>99.55</td>
<td>188</td>
</tr>
<tr>
<td>Bloomfield</td>
<td>107</td>
<td>99.24</td>
<td>63</td>
<td>99.34</td>
<td>96</td>
</tr>
<tr>
<td>Jacksonville</td>
<td>26</td>
<td>100.00</td>
<td>32</td>
<td>100.00</td>
<td>64</td>
</tr>
<tr>
<td>Fort Leonard Wood</td>
<td>30</td>
<td>99.52</td>
<td>17</td>
<td>100.00</td>
<td>43</td>
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<tr>
<td>Totals</td>
<td>382</td>
<td><strong>99.41</strong></td>
<td>243</td>
<td><strong>99.64</strong></td>
<td>560</td>
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</table>
Veterans Service Program Update
### Veteran Service Program - Current

<table>
<thead>
<tr>
<th>Role</th>
<th>Count</th>
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</thead>
<tbody>
<tr>
<td>Total Service Officers</td>
<td>40</td>
</tr>
<tr>
<td>Appeals Specialists</td>
<td>3</td>
</tr>
<tr>
<td>Administrative Staff</td>
<td>8</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>51</strong></td>
</tr>
<tr>
<td>Service Officer Vacancies</td>
<td>3</td>
</tr>
<tr>
<td>Appeals Specialist Vacancies</td>
<td>1</td>
</tr>
</tbody>
</table>

**Return on Investment Ratio:**

- **FY19:** $113 : $1
- **FY20:** $121 : $1
- **FY21:** $130 : $1

Cash Benefits Received into Missouri Economy to Direct Cost for MVC Veterans Service Program.

**Direct Cost for MVC VSO Program**

- **FY 19:** $2,783,960
- **FY 20:** $2,816,757
- **FY 21:** $2,711,185

**Benefits Awarded to Missouri Veterans by MVC Service Officers in Current and all Previous Fiscal Years Combined**

- **FY 19:** $315,109,108
- **FY 20:** $340,665,362
- **FY 21:** $353,043,871
Revised Region Map

1. Added Central Region
   - Reduced travel time for Supervisors
   - Smaller regions = better management

2. New Office in Warrenton
   - Supports the growing Veteran population in Warren and surrounding Counties.
Veterans Homes Program Update
### Historic Resident Rate Increases

<table>
<thead>
<tr>
<th></th>
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<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Resident Rate</td>
<td>$1,800</td>
<td>$1,800</td>
<td>$1,950</td>
<td>$2,000</td>
<td>$2,050</td>
<td>$2,050</td>
<td>$2,050</td>
<td>$2,050</td>
<td>$2,187</td>
<td>$2,215</td>
<td>$2,345</td>
<td></td>
</tr>
<tr>
<td>Actual MVC Rate Increase</td>
<td>0.00%</td>
<td>0.00%</td>
<td>8.33%</td>
<td>2.56%</td>
<td>2.50%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>6.68%</td>
<td>1.28%</td>
<td>5.90%</td>
<td></td>
</tr>
<tr>
<td>SSA COLA</td>
<td>0.00%</td>
<td>3.60%</td>
<td>1.70%</td>
<td>1.50%</td>
<td>1.70%</td>
<td>0.00%</td>
<td>0.30%</td>
<td>2.00%</td>
<td>2.80%</td>
<td>1.60%</td>
<td>1.30%</td>
<td>5.90%</td>
</tr>
</tbody>
</table>

Effective January 1, 2022 the resident rate will increase by $130 to $2,345 per month.

NOTE: January 27, 2020 Commissioners voted and approved an annual rate increases based on the Social Security Administration Cost of Living Adjustment (COLA) without need for future votes.

- 2020 Missouri semi-private room monthly rate (average within MVC’s market) $5,395
- 2021 Midwestern states semi-private Veteran Homes monthly rate (average) $5,315
- RE: June 28, 2021 Commission meeting slides which list additional services included in the MVC monthly resident rate ($858).
MISSOURI VETERANS COMMISSION
VETERANS HOME PROGRAM

CUSTOMER SATISFACTION
CORPORATE AVERAGE

Missouri Veterans Home
August 2021

Overall Satisfaction 4.56 4.06 4.51
Nursing Care 4.59 4.25 4.59
Dining Service 3.99 3.96 4.38
Quality of Food 3.47 3.57 4.10
Cleanliness 4.79 4.39 4.73
Individual Needs 4.55 4.20 4.57
Laundry Service 4.65 4.11 4.53
Communication 4.54 4.14 4.57
Response to Problems 4.53 4.15 4.58
Dignity and Respect 4.79 4.50 4.79
Recommend to Others 4.78 4.20 4.70
Activities 4.42 4.24 4.64
Professional Therapy 4.59 4.44 4.70
Admission Process 4.76 4.49 4.75
Safety and Security 4.80 4.55 4.78
Combined Average 4.64 4.23 4.55

Overall Satisfaction 4.56
Recommend to Others 4.78

Company Score National AVG Best in Class

Company Score National AVG Best in Class
ANNUAL VA SURVEY CERTIFICATIONS

• Full Certification Received
  • St. James
  • Cape Girardeau
  • Mexico
  • Cameron

• Pending Certification
  • St. Louis
  • Mt. Vernon

• Awaiting Survey
  • Warrensburg
6 of our 7 homes have consolidated units to combat staffing shortages and maintain appropriate care.

- Cameron, Mexico, and St. Louis are not currently admitting due to staffing.

Homes Initiatives Looking Forward

- Review of Transportation Services
- Review of Veteran Smoking Procedures
## Clinical Outcome Criteria

<table>
<thead>
<tr>
<th></th>
<th>Good (as good or better than National)</th>
<th>Moderate (better than State average, not as good as National)</th>
<th>Poor (worse than State average)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Falls w/Major Injury</td>
<td>&lt; or = 3.3%</td>
<td>&gt;3.3% and &lt; or = to 4.2%</td>
<td>&gt;4.2%</td>
</tr>
<tr>
<td>Pressure Ulcers</td>
<td>&lt; or = 7.3%</td>
<td>&gt;7.3% and &lt; or = to 8.1%</td>
<td>&gt;8.1%</td>
</tr>
<tr>
<td>Antipsychotic Use</td>
<td>&lt; or = 14.4%</td>
<td>&gt;14.4% and &lt; or = to 18.8%</td>
<td>&gt;18.8%</td>
</tr>
</tbody>
</table>

## Staffing Criteria

<table>
<thead>
<tr>
<th></th>
<th>150 Bed Facility</th>
<th>200 Bed Facility</th>
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<tbody>
<tr>
<td></td>
<td>Good</td>
<td>Moderate</td>
</tr>
<tr>
<td>Medical Director</td>
<td>1</td>
<td>n/a</td>
</tr>
<tr>
<td>Administrator</td>
<td>1</td>
<td>n/a</td>
</tr>
<tr>
<td>Licensed Nurse</td>
<td></td>
<td></td>
</tr>
<tr>
<td>&lt; or = 5% of allocated positions (2 or fewer positions)</td>
<td>&gt;6% and &lt; or =15% of allocated positons (3-4 positions)</td>
<td>&gt; or = 16% of allocated positons (5 or more positions)</td>
</tr>
<tr>
<td>C.N.A.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>&lt; or = 5% of allocated positions (4 or fewer positions)</td>
<td>&gt;6% and &lt; or =15% of allocated positons (5-12 positions)</td>
<td>&gt; or = 16% of allocated positons (13 or more positions)</td>
</tr>
</tbody>
</table>
### Clinical Quality Measures

<table>
<thead>
<tr>
<th></th>
<th>Cameron (200 Beds)</th>
<th>Cape Girardeau (150 Beds)</th>
<th>Mexico (150 Beds)</th>
<th>Mt. Vernon (200 Beds)</th>
<th>St. James (150 Beds)</th>
<th>St. Louis (188 Beds)</th>
<th>Warrensburg (200 Beds)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Previous Quarter</td>
<td>Current Quarter</td>
<td>Previous Quarter</td>
<td>Current Quarter</td>
<td>Previous Quarter</td>
<td>Current Quarter</td>
<td>Previous Quarter</td>
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<tr>
<td><strong>Previous Quarter: July 1, 2021</strong></td>
<td></td>
<td></td>
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</tr>
<tr>
<td><strong>Current Quarter: Sept. 30, 2021</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>1 Falls w/Major Injury</strong></td>
<td>2.78%</td>
<td>0.99%</td>
<td>4.00%</td>
<td>1.06%</td>
<td>4.00%</td>
<td>3.96%</td>
<td>1.01%</td>
</tr>
<tr>
<td><strong>2 Pressure Ulcers</strong></td>
<td>4.17%</td>
<td>3.38%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>1.33%</td>
<td>2.32%</td>
<td>0.00%</td>
</tr>
<tr>
<td><strong>3 Antipsychotic Use</strong></td>
<td>17.91%</td>
<td>25.00%</td>
<td>24.66%</td>
<td>24.24%</td>
<td>19.44%</td>
<td>13.33%</td>
<td>15.96%</td>
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</table>

### Staffing Measures

<table>
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<tr>
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<th>Warrensburg (200 Beds)</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Previous Quarter</td>
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<td></td>
<td></td>
</tr>
<tr>
<td><strong>Current Quarter: Sept. 30, 2021</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>1 Medical Director</strong></td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td><strong>2 Administrator</strong></td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td><strong>3 Licensed Nurse</strong></td>
<td>11</td>
<td>11</td>
<td>4</td>
<td>3</td>
<td>2.5</td>
<td>4</td>
<td>10</td>
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<tr>
<td><strong>4 C.N.A.</strong></td>
<td>53</td>
<td>64</td>
<td>13.5</td>
<td>18</td>
<td>12</td>
<td>20</td>
<td>23</td>
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Fiscal Update
## FY23 New Decision Item Requests

**MISSOURI DEPARTMENT OF PUBLIC SAFETY**  
PROPOSED NEW DECISION ITEMS  
FISCAL YEAR 2023

<table>
<thead>
<tr>
<th>DEPT</th>
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<tr>
<td>DPS</td>
<td>MVC</td>
<td>1</td>
<td>Operational Support for Revenue Shortfall</td>
<td>$39,640,000</td>
<td></td>
<td></td>
<td>$39,640,000</td>
<td>(2330) DPS Federal Stimulus CARES Fund</td>
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<td>2</td>
<td>CARES One-Time Recovery and Response</td>
<td>$4,300,000</td>
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<td>$4,300,000</td>
<td>(2458) DPS Federal Stimulus ARPA Fund</td>
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<td>MVC</td>
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<td>ARPA One-Time Recovery and Response</td>
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<td>$10,800,000</td>
<td>(0461) Veterans Health and Care Fund</td>
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<td>MVC</td>
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<td>VA COVID Response and Mitigation Grant</td>
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<td>$15,100,000</td>
<td>$2,357,800</td>
<td>$57,130,829</td>
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10/25/2021
FOURTH QUARTER QUARTERLY COMMISSION MEETING | 10/25/2021 | MISSOURI VETERANS COMMISSION
Operational Support for Revenue Shortfall

Veterans Commission Capital Improvement Trust
Major Revenue Source FY18-FY24

- FY18: $22,465,665
- FY19: $19,003,26
- FY20: $8,778,240
- FY21: Projected $19,533,97
- FY22: Projected $20,111,11
- FY23: Projected $18,100,00

Veterans Homes Fund
Major Revenue Sources FY18-FY24

- FY18: $76,442,791
- FY19: $72,329,831
- FY20: $73,832,517
- FY21: $58,502,049
- FY22: Projected $52,530,940
- FY23: Projected $53,927,133
- FY24: Projected $55,360,709

- FY18: $24,597,990
- FY19: $21,739,788
- FY20: $20,738,290
- FY21: $15,596,187
- FY22: Projected $13,996,998
- FY23: Projected $13,907,889
- FY24: Projected $14,123,046

34 | FOURTH QUARTER QUARTERLY COMMISSION MEETING | 10/25/2021 | MISSOURI VETERANS COMMISSION
COVID19 – VA Construction Grant

• 100% reimbursement, $26.7M
• MOU signed 7/12/21
• Total Request $24,366,707 (decreased by FY22 existing authority)
• Scope includes Wi-Fi upgrades, phone/PA system installations, HVAC improvement for easy conversion of both isolation and quarantine areas including ultraviolet, and HEPA filtration, flooring replacement in MX, WB, CM, and MTV Homes, Convert MTV pool room to a visitation area.
Significant Pressing Department Issues

Cash Flow Concerns - Long term funding solution

- Three largest revenue sources into MVC operations continue to decline
- MVC infrastructure has not changed – fixed costs will keep spending high
- Infection control demands require additional spending
- Inflation increases operational costs
- MVC anticipated funding needs by FY2025 even before revenue losses after COVID
- Maintenance and Repair needs continue to accrue during unprecedented revenue declines

Staffing Shortages

- MVC wages are not competitive especially in the healthcare market
- Staff experience burn out from considerable mandatory overtime hours
- Staff are unable to use leave that has accrued because of mandatory overtime
- Veterans homes cease admissions when vacancies cannot sustain additional census
- MVC experiences unprecedented vacancy rates
**Issue:** Where and when appropriate, the MVC Executive Director shall present to the Commission his/her recommendations for expenditure of MVHCF proceeds allocated to the Commission. All expenditures of MVHCF proceeds allocated to the Commission shall be approved by the Commission at a public meeting in accordance with established Commission protocols. (11 CSR 85-1.060)

**Discussion:**

<table>
<thead>
<tr>
<th>FY22 Medical Marijuana Spending Plan</th>
<th>Actual Spend by Quarter</th>
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</thead>
<tbody>
<tr>
<td>Operating Appropriation</td>
<td>$ 4,707,800</td>
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<tr>
<td>Project</td>
<td>Cost Estimate</td>
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<td>Wi-Fi Upgrades in Veterans Homes</td>
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<td>Infection Control Maintenance and Repair</td>
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<td>Infectious Disease Outbreak Plan and Training</td>
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<td>Trigger Point Analysis and Training</td>
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<td>Advanced Data Analysis</td>
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<td>Veterans Service Officer Grant Program</td>
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<tr>
<td>Veterans Initiatives</td>
<td>$ 1,800,000</td>
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<tr>
<td>Veterans Services Portal</td>
<td>$ 150,000</td>
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</tbody>
</table>

**Proposal:** Request approval of the MVHCF as outlined with quarterly updates on actual spending.
Legislative Update
• United States Department of Veterans Affairs report
• Veterans Affairs Hospital Directors Update
• Missouri Association of Veterans Organizations (MAVO) report
• Next meeting:
  • First Quarter Commission Meeting will be held on January 24, 2022
ADJOURNMENT