

MINUTES

Quarterly Meeting of the
MISSOURI VETERANS COMMISSION
Held, pursuant to notice
Tuesday, January 29, 2008 — 10:00 AM
Ike Skelton National Guard Training Site, Auditorium
2302 Militia Drive
Jefferson City, Missouri

I. CALL TO ORDER

A. Invocation & Pledge of Allegiance

B. Roll Call

In attendance: **Chairman Joseph Frank; Vice Chairman Bernadette Miller; Member Carson Ross; Member General Arvid West**

Absent: **Member S. Lee Kling**

C. Introductions

Guests and staff present.

1. Guest: **John Collins, DAV; Robert Wright, DAV; Alex Hernandez, DAV; Louise Komer, DAVA; John Komer, DAV; Kate Davis, VAMC Fayetteville, Arkansas; Doris Cassidy, VAMC Fayetteville, Arkansas; David Unterwagner, Director VA Regional Office St. Louis; Krista Zurkamer, MMPEC; Nathan Witt, VAMC Columbia; Sallie Houser-Hanfelder, Director VAMC Columbia; Stephen Gaither, Public Relations Director VAMC Columbia; Dick Sanford, American Legion; Carolyn Sanford, American Legion Auxiliary; Jack Matthews, President MVC Foundation, Inc.; W.D. Frank; Volunteer; Norm Combs, Fleet Reserve Association; Robert Osborn, KWVA; John Torrisi, KWVA; Frank Williams, KWVA; Dave Combs, Fleet Reserve Association; Thomas Chapman, MAVO; Ernie Lee, MAVO; Robert Brown, DAV; Howard Johnson, MOPH/DAV; Jim Ringland, Special Forces; N.H. "Rocky" Racherbaumer, American Legion; Morris Cox, American Legion; Douglas Goodwin, American Legion; Marlin Slagle, American Legion; Marvin Harper, Commander American Legion; Richard Heigert, MAVO; Jim Whitfield, Western Area Coordinator, MO Military Funeral Honors Program; William Smith, Director MO Military Funeral Honors Program; George Newell, Chairman MAVO; Robert Findley, DAV; Keith Seabaugh, American Legion; Mary Hamel, KWVA; Jerry Jones, VFW; Dave Morgan, VFW; Hallie Williams, AmVets; Larry Endicott, DAV; Ralph Travis, DAV; Leonard Harris, DAV; Andrew Edwards, DAV; Bob Peitz, KWVA; Sydney Staton, MOPH**

2. Staff: **Hal Dulle**, Executive Director; **Jill Talken**, Executive Secretary; **Bryan Hunt**, Interim Deputy Director; **Jess Rasmussen**, Director Higginsville Cemetery; **Susan McNary**, General Counsel; **Anne Payne**, Superintendent of Homes; **Stan Baughn**, Director Service to Veterans Program; **Tim Norton**, Director of Planning and Property Management; **Pat Rowe Kerr**, Veterans Ombudsman; **Julie Miller**, Chief Accountant; **Bob Harvey**, STV Program St. Louis Region; **John Burgess**, Supervisor STV Program, Northwest Region; **Jim Hurst**, Supervisor STV Program, Northeast Region; **Jerilyn Cornelius**, STV Program, St. Louis Region Office; **Douglas Meyer**, Supervisor STV Program St. Louis Region; **Karen Etzler**, Veteran Service Officer, Northwest Region; **Bonnie McNeill-Boyt**, Director Workforce Development; **Clayton Cooper**, Supervisor STV Program; **Jerry Quigley**, Director Jacksonville Veterans Cemetery; **Rebecca Bradley**, Minority Veterans Coordinator; **Ken Swearingin**, Director Bloomfield Cemetery; **Steve Maples**, Director Springfield Cemetery; **Joe Dailey**, Supervisor STV Program, Southeast Region; **Dennis Nolte**, Supervisor STV Program, Southwest Region; **Kim Cleeton**, Quality Mgt. Nurse Specialist; **Maureen Willoh**, Training Assistant; **Melissa Wilding**, Ombudsman Assistant;

II. APPROVAL OF MINUTES

Approval of November 27, 2007 Commission Meeting Minutes.
Commissioner Ross made a motion to accept the minutes as presented.
Vice Chairman Miller seconded the motion. The minutes of the previous meeting were approved as recorded.

III. MANAGEMENT REPORTS

Executive Director Comments: Hal Dulle

- House Budget Hearing January 29th
- Bryan Hunt will serve as the Interim Deputy Director in the absence of Larry Kay. He will oversee the Veterans Services Program, Cemeteries and Operation Outreach Programs.
- Kim Cleeton will serve as Interim Assistant Superintendent of Homes Program
- Teddie Velleri has been hired as Director of Purchasing
- Rose Study Workshop held on Monday, January 28th

Financial Report: Julie Miller, Fiscal and Administrative Manager

- Distributed Statement of Revenues and Expenditures for Home Fund, Veterans Trust Fund, Federal Fund, VCCITF and General Revenue Fund.
- Distributed FY 2009 Department Requests and Governor's Recommendations

Missouri Veterans Homes: Anne Payne, Superintendent of Homes

- 109 additional direct care staff have been hired since July 1, 2007
- Homes currently at 98% occupancy with 1,318 beds filled
- 837 Veterans on Homes waiting list
- Homes are in full regulatory compliance
- To enhance nursing assistant career growth and advancement opportunities, the Homes Program expanded the career ladder to a third step that now includes a lead worker position. With a lead worker on each shift, every day of the week, implementation of this program has resulted in improved communication, work effectiveness and teamwork between shifts; and, improved job satisfaction overall.
- Because of a highly competitive health care market, the Homes Program has implemented a new initiative, the domestic aide program, to recruit and train non-certified individuals. These individuals are trained by the Homes to be certified nursing assistants. While in training domestic aides work in the nursing department to complete tasks that do not require certification. The domestic aides support positive clinical outcomes for our veterans by focusing on fall prevention, bed-making, hydration, assisting with a pleasant dining experience and cleaning equipment. Many domestic aides, once certified, then choose the Missouri Veterans Home for full time employment as a certified nursing assistant.

Construction Update: Tim Norton, Director of Planning and Property Management

- Fort Leonard Wood Veterans Cemetery – Review comments have been received from VA on the design drawings. This summer is projected start date on construction.
- CBOC – Cape Girardeau – Meeting with City of Cape Girardeau on February 6th. Discussing land issues with Drury Corp.
- Springfield Veterans Cemetery – Storm damage to fence. Working with OA on contract for replacing fence with brick wall.
- Attending Supplemental Budget Hearings regarding 7 new emergency generators for the Homes and a fire lane at MVH- Cape Girardeau

Veteran Services Program: Stan Baughn, Director

- Updating database to new Virtual Veterans Software system
- Rebecca Bradley will have on March 28th a Town Hall Meeting in Kansas City, MO
- Karen Etzler on April 18th will host Statewide Women Veterans Conference in Moberly, MO
- Gerry Hodge working with Dept. of Correction on Re-entry Program. Currently there are approximately 2,500 incarcerated veterans in MO
- Working with VA in Columbia on January 30th regarding Homeless Veterans head count
-

Operation Outreach: Pat Kerr, Veteran Ombudsman

- Conducted over 173 briefings across the nation over the past year
- April 8 & 9th Canadian Ombudsman Visit to Missouri
- Current resources coordinated \$48,066.49
- January 23 – 25th Participated in the 3rd Annual America Supports You Summit in DC
- Power of 11 cents has raised over \$75,000 and is receiving national recognition
- Attending meetings in DC with Hal Dulle during the NASDVA Midwinter Conference to increase awareness
- This year so far MO National Guard will deploy 2,000 members
- Commissioner West requested future Operation Outreach Reports to include quarterly information

Cemeteries Program: Bryan Hunt, Interim Deputy Director

- 5,244 burials have been conducted
- 16,283 pre-certifications have been completed

VSO Grants: Stan Baughn, Director Veteran Services Program

- New reporting system for the VSO Grants is going very well
- Distributed 2nd QTR Fiscal Year 2008 VSO Grants Report: Total contacts for Service Organizations is 21,667 which transposed to 6,613 claims filed. St. Louis City and County track different criteria. Together they have served 7,682 clients. 521 clients were referred to other Service Organizations
- As of January 18, 2008 the rated related claims pending received from the Regional Office was 2,469 - VFW, 1,927- DAV, 1,797- MVC and 395 – American Legion.

IV. NEW BUSINESS:

Susan McNary, General Counsel

- Adoption of proposed Resolution 08-01 – Rulemaking
- Adoption of proposed Resolution 08-02 – Rule Changes
Exhibit A –

Commissioner Ross made a motion to adopt proposed Resolutions 08-01 and 08-02 as presented. Commissioner West seconded the motion. By a voice vote the motion passed unanimously.

OTHER BUSINESS:

David Unterwagner, Director VA St. Louis Regional

- December report shows the VA paid out approximately \$59 million dollars in Compensation/ Pension/DIC to MO Veterans. These dollars do not include Educational Assistance or Vocational Rehabilitation Employment benefits.
- Nationally VBA has decided to direct all call traffic (800 number) which currently directs to 57 regional offices to decrease to 9 regional offices in the future (2 year migration process) St. Louis has been selected as a call center for Central Region of U.S.
- National mandate for TRIP Training course on-line

Doris Cassidy, VAMC Fayetteville Arkansas

- Working on securing location for Branson CBOC. Current plans to open in September 2008.
- Currently treating 18,000 patients at Mt. Vernon Clinic. In addition to primary care services the clinic also includes audiology, dental, mental health and a recently added Move Program for Overweight Veterans.

Rich Heigert, MAVO

- MAVO busy attending hearings at Capitol
- MAVO supports legislation for a constitutional amendment for the “Missouri Veterans Support Act” and encourages Veterans to contact their legislators to support
- MAVO Meeting at 1:30 PM today
- Joint House/Senate Veteran Committee 5:00 PM today in Senate Lounge

- HB1659 Gulf War Medallion Program - met with Representative Joe Smith and along with MVC recommended not supporting this bill at this time

Sallie Houser-Hanfelder, Director VAMC Columbia

- National American Legion will site visit VAMC Columbia on March 4
- Current construction going on in the Nursing Home area at the Hospital
- Working with Ft. Leonard Wood OIF/OEF seamless transition
- Currently reorganizing the entire rehab medicine group in the Hospital. Hired additional staff.
- Thanked the Service Organizations based in the Hospital. Those offices have been relocated to the 5th floor.
- Jefferson City CBOC staff has been hired. Soliciting location from community.

Krista Zurkamer, MMPEC

- 2007 Annual Report completed
- Report released on The Economic Impact of Department of Defense Contracts in MO
- Next MMPEC Meeting February 20th

NEXT MEETING

The next Commission meeting will be held on April 17, 2008 at 10:00 a.m. in Springfield, MO.

With no further business before the Commission the meeting was adjourned.



Hal J. Dulle, Secretary

Missouri Veterans Commission Resolution No. 08-01

WHEREAS, Missouri law requires that a finding of Necessity of Rulemaking be made by the Missouri Veterans Commission prior to filing proposed rulemaking to ensure that the rule is necessary to carry out the purposes of the statute granting such rulemaking authority; and

WHEREAS, The Missouri Veterans Commission is desirous of adopting procedures by which the Commission may determine whether proposed rulemaking is necessary to carry out the intent of the authorizing statute.

NOW, THEREFORE, BE IT RESOLVED:

That the Missouri Veterans Commission adopts as its method for evaluating the Necessity of Rulemaking, the following procedure:

In accordance with [536.016, RSMo.](#)

(1) All rulemakings by the Commission are proposed based upon substantial evidence supporting a finding by the Commission that the rule is necessary to carry out the purposes of the authorizing statute.

(2) The following may be considered by the Commission in determining whether there is substantial evidence to support a proposed rulemaking:

- (A) When a public hearing is held concerning a proposed rulemaking, any and all testimony offered in support of the rulemaking;
- (B) Letters, memos, and other correspondence relating to, describing, or discussing the problem addressed by the rulemaking and not otherwise considered privileged;
- (C) Any case studies, files, records, papers, articles journals or other written materials relating to the problem addressed by the rulemaking;
- (D) Documentation, based upon the experiences and expertise of Commission staff, industry members, or any other interested person, of an existing problem not addressed, or inadequately addressed, under the existing regulations;
- (E) Documentation of an omission, inconsistency, or error in the existing regulations;
- (F) Any information or correspondence requesting or supporting the proposed rulemaking from federal agencies, other state agencies, industry stakeholders, citizens, elected officials, Commission staff, or other interested parties;
- (G) Information developed during any public involvement meetings;
- (H) Federal or legal directives (such as a lawsuit settlement); and
- (I) Community Standards
- (J) Any other relevant data considered by the Commission and supporting the need for the proposed rulemaking.

(3) At a minimum, the evidence relied upon should:

- (A) Ensure that the rulemaking is based upon reasonably available empirical data, which may include documentation of observations or experiences explaining, demonstrating, or proving the necessity for the proposed rulemaking; and
- (B) Include an analysis of the effectiveness and cost of the rule both to the State and to any private person or public entity affected by the proposed rulemaking.

(4) A concise summary of the evidence supporting the need for the proposed rulemaking shall be included in the Purpose Statement contained in the Proposed Rulemaking to be published in the [Missouri Register](#).

(5) The record of a proposed rulemaking shall consist, at a minimum, of the evidence supporting the need for the proposed rulemaking, and the information contained in the Proposed Rulemaking, including the summary of the evidence. The record should demonstrate how the proposed rulemaking would accomplish the purpose of the statute authorizing the rule. Anyone with additional questions or concerns about the analysis and justification for the proposed rulemaking may submit comments, following the procedures detailed in the Notice to Submit Comments contained in the Proposed Rulemaking to be published in the [Missouri Register](#).

(6) The Commission's certification shall be in the format attached hereto as Exhibit A, and may be based upon:

- (A) The record of the proposed rulemaking;
- (B) The review and recommendation of the Program Administrator responsible for the proposed rulemaking;
- (C) The review and recommendation of the Commission General Counsel; and
- (D) Upon all relevant input and information obtained from federal agencies, other state agencies, industry stakeholders, citizens, elected officials, Commission staff and other interested parties.

(7) The Executive Director of the Commission shall document the finding that the proposed rulemaking is necessary to carry out the purpose of the statute in correspondence transmitting the Proposed Rulemaking to the Secretary of State.

ADOPTED by the Missouri Veterans Commission this 29th day of January, 2008

ATTEST:



Hal J. Dulle, Secretary
Missouri Veterans Commission

Missouri Veterans Commission Resolution No. 08-02

WHEREAS, Missouri law requires each state agency to adopt as a rule a description of its organization and general courses and methods of operation and the methods and procedures whereby the public may obtain information or make submissions or requests; and

WHEREAS, the Missouri Veterans Commission has promulgated such regulations, published in 11 CSR 85-1.010 to 11 CSR 85-1.040; and

WHEREAS, the Missouri Veterans Commission finds that substantial changes to its rules are required to address the current organizational structure and procedures for obtaining and providing information to the Missouri Veterans Commission; to correct citations, job titles and procedures that have changed since the rules were last amended; to provide for voting by telephone and teleconferencing equipment; and to describe the operation of the Veterans' cemeteries program.

NOW, THEREFORE, BE IT RESOLVED:

- 1) That proposed amendments to the rules and two new rules setting forth the procedures for receiving information (11 CSR 85-1.015) and description of the Missouri Veterans' cemeteries program (11 CSR 85-1.050) are hereby approved.
- 2) That the Executive Director is directed to file the proposed rule changes as set forth in "**Exhibit A**," together with the requisite supporting documentation, with the Administrative Rules Division of the Office of the Secretary of State and the Joint Committee on Administrative Rules of the General Assembly.

ADOPTED by the Missouri Veterans Commission this 29th day of January, 2008

ATTEST:



Hal J. Dulle, Secretary
Missouri Veterans Commission

EXHIBIT A

Title 11—DEPARTMENT OF PUBLIC SAFETY Division 85- Veterans' Affairs Chapter 1—Veterans' Affairs

11 CSR 85-1.010 Description of Organization

PURPOSE: This rule complies with section 536.023(3), RSMo by describing the organization and method of operation of the Missouri Veterans' Commission

(1) Definition. The terms defined in section 42.002, RSMo are incorporated by reference for use in 11 CSR Division 85.

(2) Organization. The commission has five (5) members appointed by the governor with the advice and consent of the senate. The commissioners are required to be Veterans and are appointed to four (4) year terms. The commission operates the following: Veterans' services program, Missouri Veterans' Homes program and Missouri Veterans' cemeteries programs. The commission carries out its program through the following major administrative units:

- (A) Administrative services advocate, guide, plan and support the success of commission programs;
- (B) Veterans' services program ensures that Veterans and dependents in Missouri are informed about Veterans' benefits;
- (C) Veterans' Homes program provides skilled nursing care for eligible Veterans in Missouri; and
- (D) Veterans' cemeteries program provides for the interment of eligible Veterans in Missouri and their dependents.

(3) Executive director. The commission appoints an executive director who executes the duties vested in the commission and supervises all staff. The executive director serves as secretary at regular and special meetings of the commission. The executive director manages the Veterans' programs outlined in section (2) of this rule. The executive director is the appointing authority for the commission.

(4) Action by Commission. The performance of any duty or the exercise of any authority of the commission shall be done in the following manner:

(A) Meetings. The commission meets at least once each quarter and all meetings are open to the public. The location and time of meetings are determined by the commissioners and are posted with the Office of Administration's state government meeting notices. All regular and special meetings are held pursuant to the applicable laws of Missouri. Meetings may be held in person, by telephone or video conferencing;

(B) Quorum. Three (3) commissioners constitute a quorum for the transaction of business. No business shall be transacted without a quorum;

(C) Voting. Any action shall be adopted if it receives a majority of votes cast with a quorum being present in person, by telephone or video conferencing. If any commissioner is present but does not vote, the abstention shall not be counted as a vote. Unless the vote is unanimous, the secretary shall indicate in the minutes how each commissioner voted;

(D) Officers. The commission shall elect a chairman and vice chairman to serve a term of two (2) years. These officers will hold office until their successors are elected;

(E) Emergency matters. The executive director is authorized to act for the commission in emergency matters, subject to ratification by the commission at the next regular meeting; and

(F) Conduct of meetings. The chairman shall conduct the meetings and be the presiding officer of the commission. The chairman shall recognize the different members for the purpose of having the floor to speak, to state and put actions to vote and shall rule on all points of order. The chairman may not make a motion, but may second any motion on the floor and may vote on any issue before the body. In the absence of the chairman, the vice chairman shall assume the duties of the chairman. The secretary shall prepare all minutes of the commission. Minutes of the previous meeting will be voted on at the next regular or special meeting of the commission, and following approval, the secretary shall sign and archive the minutes. Any matter not covered by these rules, court decisions or the statutes of Missouri shall be governed by *Robert's Rules of Order*.

AUTHORITY: sections 42.007 and 42.012, RSMo Supp. 1989. This rule was previously filed as 13 CSR 100-1.010. Original rule filed Dec. 29, 1975, effective Jan. 9, 1976. Rescinded and readopted: Filed March 22, 1990, effective June 28, 1990.*

**Original authority: 42.007, RSMo 1989 and 42.012, RSMo 1989.*

11 CSR 85-1.015 Procedures for Receiving Information

PURPOSE: This rule complies with section 536.023(3), RSMo by describing the procedures for receiving information and requests from the public.

- (1) The executive director of the Missouri Veterans' Commission is the custodian of the records of the commission.
- (2) Procedures for the release of information on any meeting, record or vote and other records maintained by the commission, the Missouri Veterans' Homes and other commission programs, are available from the records custodian.
- (3) The records custodian may designate one or more deputy custodians to facilitate the handling of records requests. The records custodian shall provide information as to the names and addresses of the custodian, deputy custodians and charges for record copying by posting such information online at the commission's web site www.mvc.dps.mo.gov
- (4) Comments or suggestions by letter are always welcomed. Information related to Veterans may be obtained by writing to the records custodian or appropriate deputy custodian or by calling the commission.

AUTHORITY: sections 42.002 and 42.012, RSMo 2000, as supplemented and amended. This rule was previously filed as 11 CSR 85-1.010, and original rule was filed as 13 CSR 100-1.010. Original rule filed Dec. 29, 1975, effective Jan.9, 1976. Rescinded and readopted: Filed March 22, 1990, effective June 28, 1990. Rescinded and adopted: Filed:____, 2008, effective____,2008.

11 CSR 85-1.020 Veterans' Services Program

PURPOSE: This rule describes the operation of the Veterans' services program as outlined in sections 42.007 and 42.012, RSMo.

- (1) The executive director shall hire a Veterans' services program director. The director shall be an honorably discharged Veteran of the United States Armed Forces. The Veterans' services program director shall have the authority and responsibility for the planning, implementation and operation of the Veterans' services program.
- (2) The Veterans' services program director shall hire the professional, technical and support staff necessary to operate the Veterans' services program. This staff shall be responsible for providing services to Veterans/dependents/survivors in Missouri.
- (3) The staff assigned to the Veterans' services program shall—
 - (A) Perform the duties and responsibilities outlined in section 42.007.5. (1), (2), (3), and (4), RSMo;
 - (B) Exercise on behalf of the executive director the powers vested in section 42.012.2(2) and 42.012.2(5), RSMo; and
 - (C) Act as the referral agent for Veterans seeking services provided by the commission and all matters relating to the rights of Veterans and their dependents.

AUTHORITY: sections 42.007 and 42.012, RSMo Supp. 1989. Original rule filed March 22, 1990, effective June 28, 1990.*

**Original authority: 42.007, RSMo 1989 and 42.012, RSMo 1989.*

11 CSR 85-1.030 Missouri Veterans' Homes Program

PURPOSE: This rule defines the terms and explains the operation of the Missouri Veterans' Homes program under sections 42.100 to 42.130, RSMo.

- (1) As used in 11 CSR Division 85, unless the text clearly indicates otherwise, the following terms shall mean:
 - (A) Per diem—a rate established by the United States Department of Veterans Affairs and paid to the state based on the actual number of days a Veteran occupies a bed in a Missouri Veterans' Home;
 - (B) Per diem eligible – a Veteran who has maintained a physical residency in Missouri for one hundred eighty (180) days; meets the criteria for Veteran status as established by the United States Department of Veterans Affairs, or its successor organization; and requires skilled nursing care; and

(C) Skilled nursing care – care and treatment services for individuals requiring care by licensed personnel 24 hours per day.

(2) The executive director shall hire a homes program superintendent. The homes program superintendent shall have the authority and responsibility for the planning, implementation and operation of the homes program, and shall develop and implement administrative policies and procedures, including but not limited to a comprehensive quality assurance program.

(3) The homes program superintendent shall hire an administrator for each Missouri Veterans' Home to operate each facility licensed by the commission. Each home administrator shall maintain a current Missouri nursing home administrator's license.

(4) The homes program superintendent shall also hire professional, technical and support staff necessary to operate the homes program. It is the responsibility of the homes program superintendent, each home administrator and staff assigned to the homes program to:

- (A) Maintain an environment that produces quality skilled nursing care; and
- (B) Ensure compliance with Department of Veterans Affairs laws and regulations.

(5) In order to ensure continuous eligibility for receipt of per diem payments from the Department of Veterans Affairs, the executive director shall ensure, through whatever means s/he deems appropriate, compliance with all pertinent laws and regulations. Upon assurance by the executive director of substantial compliance, the commission shall issue a license to operate each Missouri Veterans' Home. Each Veterans' Home shall display the license in a prominent location and shall provide copies to appropriate representatives of the Department of Veterans Affairs when requested. Such license may be revoked only for cause, and only upon direct order of the executive director.

AUTHORITY: sections 42.100 and 42.130, RSMo 1994. Original rule filed March 22, 1990, effective June 28, 1990. Amended: Filed Jan. 23, 1992, effective June 25, 1992. Amended: Filed March 13, 1992, effective Aug. 6, 1992. Amended: Filed April 18, 1995, effective Sept. 30, 1995.*

**Original authority: 42.100, RSMo 1977, amended 1985, 1989 and 42.130, RSMo 1989.*

11 CSR 85-1.040 Veterans' Trust Fund

PURPOSE: This rule outlines the duties and responsibilities of [commission staff] the executive director in administering the Veterans' Trust Fund established by sections 42.135 and 143.1001. RSMo.

(1) The Veterans' Trust Fund, is a state fund established to receive monies generated by individual income taxes, corporate taxes, grants, gifts, bequests, the federal government or other sources. This fund shall be administered by the executive director with approval of the commission for purposes authorized under sections 42.002 to 42.135 and section 143.1001, RSMo and appropriated by the state.

(2) The executive director shall establish, with approval of the commission, procedures and agreements with other state agencies as necessary to manage the Veterans' Trust Fund. The executive director shall develop operational policies and procedures to administer new programs developed using Veterans' Trust Fund monies.

(3) The executive director shall establish internal accounting procedures which safeguard Veterans' Trust Fund monies received by the commission as the collection agency for the fund.

(4) The executive director shall establish a public information program to assure the public has accurate knowledge of how the Veterans' Trust Fund monies are used and precisely how contributions may be made.

AUTHORITY: sections 42.135 and 42.140, RSMo Supp. 1989. Original rule filed March 22, 1990, effective June 28, 1990.*

**Original authority: 42.135, RSMo 1989 and 42.140, RSMo 1989.*

11 CSR 85-1.050 Veterans' Cemeteries Program

PURPOSE: This rule describes the operation of the Veterans' cemeteries program authorized by sections 42.010 and 42.012, RSMo.

(1)The deputy director shall serve as the Veterans' cemeteries program administrator and shall have the authority and responsibility for the planning, implementation, and operation of the Veterans' cemeteries program.

(2)The deputy director shall hire the professional, technical and support staff necessary to operate the cemeteries program. This staff shall be responsible for providing interment services to eligible Veterans and their dependents in Missouri, maintaining cemetery grounds and facilities, performing outreach activities to promote awareness of the Veterans' cemeteries program and cooperating with the National Cemetery Administration and other state Veterans' cemeteries programs.

Missouri Veterans Commission Resolution No. 08-03

WHEREAS, it is the mission and duty of the Missouri Veterans Commission to aid and assist Missouri's Veterans by providing timely benefits, assistance, skilled nursing care and a final resting place; and

WHEREAS, the Commission has contracted with Rose International for the conduct of a study of the demographics and basic requirements of Missouri's Veterans (Rose Study); and

WHEREAS, the Rose Study was completed and presented to the Commission at its special meeting on January 28, 2008.

NOW, THEREFORE, BE IT RESOLVED:

That the Missouri Veterans Commission does hereby accept the Rose Study, as presented.

ADOPTED by the Missouri Veterans Commission this 28th day of January, 2008.

ATTEST:



Hal J. Dulle, Secretary
Missouri Veterans Commission