

## OPEN MINUTES

**4<sup>th</sup> Quarter Meeting of the  
Missouri Veterans Commission  
October 24, 2022 — 10:00 AM  
Harry S Truman State Office Building  
301 W. High Street, Room 492  
Jefferson City, MO**

**WebEx Conference Call was established for public to join.**

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### I. CALL TO ORDER

Pledge of Allegiance

Roll Call

Commissioners in attendance in room or via WebEx Conference Call:

Chair Kelly McClelland; Vice Chair Meredith Knopp; Commissioner Robert Sauls; Commissioner Steve Roberts; Commissioner Chuck Basye; Commissioner Randy Alewel; Commissioner Steve Maples

Absent: Commissioner Rick Brattin; Commissioner Tim Smith

Chair Opening Comments

Recognition:

- Misty Thiel – MHCA - Employee of the Year
- Aimee Packard – DPS Employee of the Month

### II. APPROVAL OF MINUTES

1. Third Quarter Commission Meeting Open Minutes from July 25, 2022
2. Third Quarter Commission Meeting Closed Minutes from July 25, 2022
3. Minutes were unanimously approved as written

### III. EXECUTIVE DIRECTOR AND STAFF UPDATES

#### 1. Executive Director

#### 2. General Counsel

- Clinics held:
  - Columbia, Monthly at the Truman VA Hospital
  - St. Charles, 6/6/22
  - Clayton, 6/13/22
  - Branson, 7/26/22
  - St. Joseph, 8/25/22
  - Wentzville, 9/15/22
- Future Clinics Scheduled for 10/25/22 (Springfield), 11/7/22 (St. Louis), and 11/17/22 (Joplin)
- Negotiating to Schedule Clinics in Springfield, Cape Girardeau, Waynesville and Poplar Bluff
- To Date as of this meeting:
  - 170 Clients Served
  - 602 Documents Created

- 155 Wills
  - 131 Advanced Directives
  - 159 Healthcare POAs
  - 140 Financial POAs
  - 17 Beneficiary Deeds
  - Estimated Cost Savings to Veterans: \$301,000.00
  - Rate of Return on MVC's Investment: \$66.77 : \$1.00
3. Facilities Update Briefed:
    - a. In Progress Construction Projects
    - b. VA Grant Prelim Approved – No Construction, Pending Funding Source
    - c. VA Grant Submitted – No Appropriation , Pending Funding Source
  4. Human Resources Briefed
    - a. Vacancies (Homes)
    - b. Recruitment Campaign
      - 1) CNA & CNA Trainee Digital Recruitment Campaign
        - Campaign began July 5
        - \$65,000 budget
      - 2) Campaign Goals:
        - Drive traffic to apply to CNA and CNA Trainee positions by targeting individuals within 30 miles of a Veteran Home location.
        - Promote positions and the ability to get certified with our paid training program
      - 3) Estimated Impressions
        - Google Display – 2,600,000
        - Facebook/Instagram – 600,000
        - Snap Chat – 1,250,000
        - TikTok – 750,000
      - 4) Vacancies and Allocations (Homes)
      - 5) Number of Applicants Pre/Post March 1, 2022 Increases
  5. Veteran Cemeteries Program Briefed:
    - a. NCA Site Visit Schedule
    - b. Current and Future Construction Projects
    - c. Upcoming Events
    - d. Interments and capacity of columbarium walls
    - e. Satisfaction Survey Results
    - f. Initiatives/Opportunities
  6. Veteran Services Program Briefed:
    - a. Veterans Services for FY2022
    - b. Return on Investment
    - c. Personnel
    - d. Operations
    - e. VSP Claims Comparison FY2020 – FY2022
    - f. FY2023 VSP Training Conference
  7. Veteran Homes Program Briefed:

- a. Satisfaction Survey Results
- b. Annual VA Survey Certifications
- c. COVID CDC/DHSS endemic recommendations
- d. Reasons to Celebrate
- e. Quality Measures
- f. COVID Protocol Updates

8. Fiscal Update:

- a. Major Funding Sources – Homes Fund
  - 1) Average Daily Census
  - 2) Federal VA and Veteran Room and Care Revenue
- b. Major Funding Sources – VCCITF
  - Gaming Revenue Actual
- c. Major Funding Sources – Medical Marijuana
  - Med MJ Transfers into Veterans Assistance Fund
  - Med MJ Transfers into Veterans Homes Fund
- d. Proposed New Decision Items – FY2024
- e. Veterans Assistance Fund – FY 2023
- f. Veterans Health and Care Fund – FY 2023

9. NEW BUSINESS

- Discussion and Vote: Veterans Home Program Monthly Room & Board
- Preferred COA was COA 1 – State Percentage of Pay is the best COA
- Requested vote to approve COA 1
  - Commissioner Alewel motioned to approve
  - Commissioner Maples seconded the motion
    - Roll Call Vote:
      - Chair McClelland – Aye
      - Vice-Chair Knopp – Aye
      - Commissioner Alewel – Aye
      - Commissioner Roberts – Aye
      - Commissioner Maples – Aye
      - Commissioner Smith – Absent
      - Commissioner Basye – Absent
      - Commissioner Brattin – Absent
      - Commissioner Sauls – Absent
  - Having a quarim, the motion passed with unanimous Roll Call Vote by all attending

IV. LEGISLATIVE UPDATE:

V. AGENCY PARTNERS UPDATE

- A. Patricia Hall, Director for VISN 15, briefed that she was no longer the Medical Director of Harry S Truman VA Medical Center

- B. MAVO Chairman, Tom Gooden briefed on importance of continuing to work closely between MVC and MAVO on behalf of Veterans

VI. CHAIR COMMENTS AND ANNOUNCEMENTS

Next meeting: 1<sup>st</sup> Quarter Meeting on January 23, 2023 at Harry S Truman State Office Building, 301 West High Street, Jefferson City, MO 65102

VII. CLOSED SESSION

Vote to adjourn to closed session to discuss matters relating to personnel matters, legal actions, causes of action or litigation pursuant to Section 610.021 (1); pursuant to Section 610.021 (3); pursuant to Section 610.021 (9); and pursuant to Section 610.021 (14) RSMo.

- A. Commissioner Alewel made a motion to go to Closed Session.  
Commissioner Maples seconded.
- B. By a roll call vote of Commissioners able to remain to end of meeting, the motion was passed:

Chair McClelland - Aye  
Vice-Chair Knopp – Aye  
Commissioner Alewel – Aye  
Commissioner Maples – Aye  
Commissioner Smith – Absent  
Commissioner Roberts – Absent  
Commissioners Sauls – Absent  
Commissioner Basye – Absent  
Commissioner Brattin - Absent

VIII. OPEN SESSION

With no further business before the Commission, meeting was adjourned by unanimous vote.

IX. ADJOURNMENT

  
Paul Kirchhoff, Secretary