Dear Veteran,

On behalf of the citizens of the State of Missouri and as a fellow Veteran myself, I want to thank you for your service. We owe a debt of gratitude to our Veterans, military service members, and their families who have served and sacrificed to protect our country.

As Governor, it is important to me that Veterans, military service members, and their families receive the benefits they’ve earned. Our Veterans deserve to live in a community that appreciates their service, in a state that honors their commitment, and in a nation that never forgets their sacrifice. This benefits guide provides helpful contacts, resources, and information on programs and services provided by the state to improve the lives of Missouri’s Veterans and current military members.

It is an honor to serve as your Governor, and I thank you for your commitment, dedication, and service to our nation.

Sincerely,
Michael L. Parson
Governor

Dear Veterans, Military Members, Family Members, and Supporters,

As the Executive Director of the Missouri Veterans Commission and a fellow Veteran, I am pleased to present the 2021-2022 edition of the Missouri Benefits and Resource Guide for Veterans & Military. I hope you will use this guide to assist you in accessing various benefits available to Veterans, active duty military personnel, and their families. There are many different benefits available to Missouri Veterans. You have earned these benefits with your service to our nation. If you have not done so already—I encourage you to review your benefits eligibility with a Veterans Service Officer in the near future.

The Missouri Veterans Commission is “Always on Mission” to serve Veterans as the first choice in skilled nursing care; best choice in securing benefits; and proven choice in a dignified resting place.

On behalf of the entire MVC team, I want to take this opportunity to thank you for your service and sacrifice!

Sincerely,
Paul Kirchhoff
Executive Director
Missouri Veterans Commission
This booklet is designed to bring together all benefits available by the State of Missouri and briefly cover related services provided by the U.S. Department of Veterans Affairs.

This benefits guide is a constant work in progress as new benefits become available to Veterans and their families. The most current version can be found online by visiting mvc.dps.mo.gov. Look under “Popular Links” on the website.

The Missouri Veterans Commission (MVC) is a state agency established by the Missouri statute to aid all Veterans, their families, and legal representatives. We provide information regarding the rights of Veterans and their families and assist Veterans in accessing their available benefits through State and Federal Government.

**Our Mission**

MVC is “Always on Mission” to serve Veterans as the first choice in skilled nursing care; best choice in securing benefits; and proven choice in a dignified resting place.

**Our History**

Missouri has a long tradition of honoring and serving its Veterans. This tradition started in 1897 when the State took over operations of the Federal Soldiers Home in St. James and the Confederate Soldiers Home in Higginsville. These homes were initially managed by the Board of Eleemosynary Institutions and later by the Department of Health and Welfare until 1950 when the Confederate Home closed, and 1974 when the Federal Home in St. James was transferred to the Division of Veterans Affairs.

In 1931, at the request of organized Veterans groups, the state legislator created the Office of the State Service Officer for counseling and assisting Veterans of WWI and earlier conflicts.

In 1974, the Omnibus Reorganization Act placed the Division of
Veterans’ Affairs within the Department of Social Services. The State Federal Soldier’s Home and Office of State Service Officer remained separate entities until the Reorganization Act of 1974 combined the two, renaming the Home and establishing the Division of Veterans’ Affairs within the Department of Social Services.

As defined in the Omnibus State Reorganization Act of 1974, The Division of Veterans’ Affairs, as provided in Chapter 42, RSMo., 1978, was transferred from DSS to the Department of Public Safety, Office of the Adjutant General, by a Title I transfer.

On August 28, 1989, the Division of Veterans Affairs’ was replaced by the establishment of the Missouri Veterans Commission as a Type III transfer.

Today, MVC manages seven long-term skilled nursing homes, five state Veterans cemeteries and provides benefits assistance through our Veterans Service Program.

Veteran Service Officers (VSO) provide counseling and assistance with compensation, pensions, education, life insurance, medical, State, and burial benefits. These trained professionals will also assist with completing and submitting claims applications to the VA to make sure all necessary documentation is attached. A VSO will maintain your case file in confidence and is always available to provide information, referrals, and advocate on your behalf.

MVC service officer locations can be found on the following pages as well as online at mvc.dps.mo.gov/service/service officer.

If you do not have access to the internet, you may call (573) 751-3779, and a MVC employee will assist you in finding your local Veterans Service Officer. Many Veterans Service Organizations also have service officers available.
**MVC: VETERANS SERVICE PROGRAM**

**Northeast Region**

Call for hours and alternate locations

98 Washington, Ste. #1
Chillicothe, MO 64601
(660) 646-5051
Counties Serviced: Carroll, Grundy, Livingston, Mercer

203 North 6th St.
Hannibal, MO 63401
(573) 248-2550
Counties Serviced: Clark, Lewis, Marion, Ralls, Shelby

2105 E Normal St.
Kirksville, MO 63501
(660) 785-2460
Counties Serviced: Adair, Knox, Putnam, Schuyler, Scotland, Sullivan

3029 County Road 1325
Moberly, MO 65270
(660) 263-4960
Counties Serviced: Chariton, Macon, Monroe, Randolph

900 W. Nifong Blvd. 2nd Floor,
Columbia, MO 65203
(573) 817-4272/4274
Counties Serviced: Boone, Callaway, Howard

1500 Southridge Drive, Ste. 300
Jefferson City, MO 65109
(573) 522-4225
Counties Serviced: Cole, Moniteau, Osage

Missouri Veterans Home
#1 Veterans Drive
Mexico, MO 65265
(573) 567-8111
Counties Serviced: Audrain

Missouri State Office Building
525 Jules, Room 314
St. Joseph, MO 64501
(816) 387-2841
Counties Serviced: Andrew, Buchanan, Holt, Platte

**MVC: VETERANS SERVICE PROGRAM**

**Northwest Region**

Call for hours and alternate locations

Missouri Veterans Home
1111 Euclid
Cameron, MO 64429
(816) 649-1684
Counties Serviced: Caldwell, Clinton, Daviess, Dekalb, Harrison

Missouri Veterans Home
1300 Veterans Road
Warrensburg, MO 64093
(660) 543-7930
Counties Serviced: Cass, Henry, Johnson, Lafayette

Missouri State Office Building
525 Jules, Room 314
St. Joseph, MO 64501
(816) 387-2841
Counties Serviced: Andrew, Buchanan, Holt, Platte
MVC: VETERANS SERVICE PROGRAM
Southeast Region

Call for hours and alternate locations
3675 W Outer Rd, Ste 205B
Arnold, MO 63010
(636) 865-5215
Counties Serviced: Jefferson,
Franklin, Washington

901 Progress Drive,
Suite #102
Farmington, MO 63640
(573) 218-6130
Counties Serviced: Iron,
Madison, Reynolds,
St. Francois, Ste. Genevieve

Missouri Veterans Home
620 N. Jefferson
St. James, MO 65559
(573) 265-3271 ext. 245/223
Counties Serviced: Crawford,
Dent, Maries, Phelps

Missouri Veterans Home
2400 Veterans Memorial
Drive
Cape Girardeau, MO 63701
(573) 986-4032
Counties Serviced: Bollinger,
Cape Girardeau, Perry

MVC: VETERANS SERVICE PROGRAM
St. Louis Region

Call for hours and alternate locations
Prevedel Federal Building
9700 Page Ave.,
Room #R1-109
St. Louis, MO 63132
(314) 253-4450
Area Serviced: City of St. Louis

Missouri Veterans Home
10600 Lewis and Clark Blvd
St. Louis, MO 63136
(314) 421-8654/8637
Counties Serviced: St. Louis
County

Missouri Veterans Home
111 Steinhagen Rd.
Warrenton, MO 63383
(573) 522-1416
Counties Serviced: Gasconade,
Lincoln, Pike, Montgomery,
Warren

106 Arthur Drive
Sikeston, MO 63801
(573) 472-5350
Counties Serviced: Mississippi,
New Madrid, Scott, Stoddard

Missouri Veterans Home
201 N. 2nd St., Ste. 323
St. Charles, MO 63301
(636) 949-7900 ext. 7210/7213
Counties Serviced: St. Charles

Area Serviced: City of St. Louis

1903 Northwood Dr, Suite 6
Poplar Bluff, MO 63901
(573) 778-9689
Counties Serviced: Butler,
Carter, Ripley, Wayne
Minority Veterans are often unaware of available benefits, and Minority Veterans Outreach initiatives are a contact source that can give them guidance and assistance in informing them about Veterans benefits and encourage them to work with a Veterans Service Officer to apply for those benefits.

Missouri Veterans Commission Minority Veterans
mvc.dps.mo.gov/service/minority

U.S. Dept. of Veterans Affairs Minority Veterans Coordinators

<table>
<thead>
<tr>
<th>St. Louis VA Regional Office</th>
<th>St. Louis VA Medical Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>9700 Page Ave.</td>
<td>915 North Grand Blvd.</td>
</tr>
<tr>
<td>St. Louis, MO 63132</td>
<td>Saint Louis, MO 63106</td>
</tr>
<tr>
<td>(800) 827-1000</td>
<td>(314) 289-6476</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Truman VA Medical Center</th>
<th>Pershing Medical Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>800 Hospital Dr.</td>
<td>1500 N. Westwood Blvd.</td>
</tr>
<tr>
<td>Columbia, MO 65201-5297</td>
<td>Poplar Bluff, MO 63901</td>
</tr>
<tr>
<td>(573) 814-6316</td>
<td>(573) 778-4726</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Kansas City VA Medical Center</th>
<th>Jefferson Barracks Nat. Cemetery</th>
</tr>
</thead>
<tbody>
<tr>
<td>4801 Linwood Blvd</td>
<td>2900 Sheridan Road</td>
</tr>
<tr>
<td>Kansas City, MO 64128</td>
<td>St. Louis, MO 63125</td>
</tr>
<tr>
<td>(816) 861-4700, ext 56050</td>
<td>(314) 845-8320</td>
</tr>
</tbody>
</table>
Women Veterans initiatives ensures that Women Veterans have equitable access to federal and state Veterans services and ensure Women Veterans are aware of their VA benefits, know who to contact, and how to apply for these benefits.

Missouri Veterans Commission Women Veterans Coordinator

205 Jefferson St.
Jefferson City, MO 65102
(573) 751-3779

U.S. Dept. of Veterans Affairs Women Veterans Coordinators

St. Louis VA Regional Office
400 South, 18th St.
St. Louis, MO 63103
(800) 827-1000

St. Louis Medical Center
1 Jefferson Barracks Dr.
St. Louis, MO 63125
(314) 289-7676

Kansas City Medical Center
4251 Northern Ave.
Kansas City, MO 64133
(816) 861-4700 ext. 5650

Pershing Medical Center
1500 N. Westwood Blvd.
Poplar Bluff, MO 63901
(573) 778-4398

Fayetteville, AR
Veterans HCS of the Ozarks
1100 North College Ave.
Fayetteville, AR 72703
(479) 443-4301 Ext. 65321

Leavenworth, KS
Eisenhower VA Medical Center
4101 4th St. Trafficway
Leavenworth, KS 66048
(785) 350-3111 ext. 54569

Truman VA Medical Center
800 Hospital Dr.
Columbia, MO 65201
(573) 814-6000 ext. 56457

A Veteran who is incarcerated may not be aware of the services and programs that the VA and the Missouri Veterans Commission can provide or coordinate prior to and after leaving prison.

The Incarcerated Veterans Re-Entry Program (IVREP) assists incarcerated Veterans and their families with information and assistance on VA benefits, transitioning back into the community, and works with incarcerated Veterans to reduce the number of VA overpayments while incarcerated.

Incarcerated Veterans within three to six months of release can be referred to a Veterans Service Officer in the community where they will be living who will be able to assist them with their VA benefits.

The IVREP works by linking qualified Veterans with the appropriate services. The goal of the IVREP is to assist in the successful transition back to a productive and healthy lifestyle among community and family.

Incarcerated Veteran Re-Entry Coordinator/Veterans Service Officer
3675 West Outer Road
Suite 205 B
Arnold, MO, 63010
The Missouri Veterans Commission Homes Program operates seven Veterans Homes whose mission is to 'honor and serve the Veterans whose dedication and sacrifice have preserved our nation and its freedoms'.

The Missouri Veterans Homes operates a total of 1,350 beds that provide long term skilled nursing care in compliance with 158 Federal Department of Veterans Affairs regulations. The Homes are located in Cameron, Cape Girardeau, Mexico, Mount Vernon, St. James, St. Louis, and Warrensburg.

Each Missouri Veterans Home employs a licensed nursing home administrator, has registered nurses on duty 24 hours per day, and provides physician care, physical, speech, occupational and recreational therapy, medications, cosmetology, maintenance, environmental, social services, and dietary specialists. Each home has a secured dementia unit that includes a dining room, activity area and enclosed courtyard.

The monthly resident charge is calculated using a sliding scale based on the Veteran's ability to pay.

To be eligible for admission to a Missouri Veterans Home (RSMo Chapter 42), meet the criteria for Veteran status established by the United States Department of Veterans Affairs, and require 24-hour skilled nursing health care services. Eligibility and admission decisions are made by a team comprised of the Administrator, Physician, Director of Nursing, Social Worker, Veterans Service Officer, and other professionals as needed.

- Meet criteria established by the VA for Veterans status
- Be a citizen of Missouri who has maintained a physical residency in Missouri for one hundred eighty (180) consecutive days immediately prior to placement
- Not appear on any sex offender registry
- Not have a criminal history including conviction or guilty plea/nolo contendere in any state (which if committed in Missouri would be) a Class A or B felony violation
- The Veteran must have documentation from a physician that he/she requires 24 hour skilled nursing care
- The Veteran's condition must be such that the Home has the resources to care for him/her

Missouri Veterans Home Locations

**Cameron**
1111 Euclid
Cameron, MO  64429
(816) 632-6010

**Cape Girardeau**
2400 Veterans Memorial Dr.
Cape Girardeau, MO 63701
(573) 290-5870

**Mexico**
#1 Veterans Dr.
Mexico, MO  65265
(573) 581-1088

**Mt. Vernon**
1600 S. Hickory
Mt. Vernon, MO  65712
(417) 466-7103

**St. James**
620 N. Jefferson
St. James, MO  65559
(573) 265-3271

**St. Louis**
10600 Lewis & Clark Blvd.
St. Louis, MO  63136
(314) 340-6389

**Warrensburg**
1300 Veterans Rd.
Warrensburg, MO  64093
(660) 543-5064
The Missouri Veterans Commission created a network of Veterans cemeteries so that every Missouri Veteran will have reasonable access to a Veterans cemetery. Six cemeteries are located across the state; Bloomfield, Fort Leonard Wood, Higginsville, Jacksonville, Springfield, and St. James (closed to interments).

There is no charge for any of the services provided. These services include opening and closing of the grave, provision of a concrete grave liner, upright granite headstones, full military honors for the Veteran, and perpetual care of the grave site. Those who choose cremation have the choice of in-ground burial or placement within a columbarium niche. Pre-registration for future planning purposes is also available for Veterans and their eligible family members.

Veterans, spouses, and dependent children may be eligible for burial and cemetery benefits by the State of Missouri and the Federal Government.

Families should make these VA and State burial benefits arrangements through their funeral provider as neither the VA nor the State of Missouri make funeral arrangements or perform cremations.

Any item or service not listed in the following sections obtained from a funeral home will be at the family's expense. Please contact a State or National Veterans Cemetery for a full listing of state and federal burial benefits that are provided at no cost.

**Federal Burial Benefits**

**Burial in a National or Missouri State Veterans Cemetery**

Burial benefits available include a grave site in a national or state cemetery with available space, opening and closing of the grave, perpetual care, a Government headstone or marker, a burial flag, and a Presidential Memorial Certificate, at no cost to the family. Cremated remains are buried or interred in the same manner and with the same honors as casketed remains.

Burial benefits available for spouses and dependents buried in a national or state cemetery include burial with the Veteran, perpetual care, and the spouses or dependents name and date of birth and death will be inscribed on the Veteran’s headstone, at no cost to the family. Eligible spouses and dependents may be buried, even if they pass away before the Veteran.

**Burial in a Private Cemetery**

Burial benefits available for Veterans buried in a private cemetery include a Government headstone or marker, a burial flag, and a Presidential Memorial Certificate, at no cost to the family. Some Veterans may also be eligible for Burial Allowances. There are no federal benefits available to spouses and dependents buried in a private cemetery.

**Burial Allowance**

In certain circumstances, a Burial Allowance is available from the Veterans Benefits Administration. VA burial allowances are partial reimbursements of an eligible Veteran’s burial and funeral costs. Please contact your Veterans Service Officer for more information.
ELIGIBILITY:
Eligibility criteria is the same as that for a national cemetery:

- The Veteran must have been discharged from active duty under conditions other than dishonorable and have completed the required period of service as required by law.
- Death occurred while on active duty.
- After September 7, 1980 for enlisted and after October 16, 1981 for officers, the individual must have served 24 consecutive months on active duty or the full period for which called to active duty.
- Reservists or members of the National Guard who are eligible for retired pay as a result of 20 years creditable service are entitled to interment in a Missouri State Veterans Cemetery. Reservists and members of the National Guard who are called to active duty by Presidential Executive Order and who satisfactorily complete the period for which they are called to duty are also eligible.
- There is no residency requirement for interment in a Missouri Veterans Cemetery.
- U.S. Citizens who served in the armed forces of a government allied with the United States during wartime may also be eligible.

NOTE: Any Veteran convicted of a federal or state capital crime is barred from burial in a Missouri State Veterans Cemetery. This prohibition also includes those Veterans who commit capital crimes but avoid conviction due to death or flight.

NOTE: Former spouses whose marriage to an eligible Veteran was terminated by divorce are not eligible for burial in a Missouri Veterans cemetery.

Missouri State Veterans Cemeteries

<table>
<thead>
<tr>
<th>City</th>
<th>Address</th>
<th>Phone</th>
</tr>
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<tbody>
<tr>
<td>Bloomfield</td>
<td>17357 Stars &amp; Stripes Way, Bloomfield, MO 63825</td>
<td>(573) 568-3871</td>
</tr>
<tr>
<td>St. James</td>
<td>1479 County Rd. 1675, Jacksonville, MO 65260</td>
<td>(660) 372-6024</td>
</tr>
<tr>
<td>Fort Leonard Wood</td>
<td>25350 Highway H, Waynesville, MO 65583</td>
<td>(573) 774-3496</td>
</tr>
<tr>
<td>Jacksonville</td>
<td>1702 East Southwood Rd., Springfield, MO 65804</td>
<td>(417) 823-3944</td>
</tr>
<tr>
<td>Higginsville</td>
<td>20109 Business Highway 13, Higginsville, MO 64037</td>
<td>(660) 584-4830</td>
</tr>
<tr>
<td>Springfield</td>
<td>5201 South Southwood Rd., Springfield, MO 65804</td>
<td>(417) 823-3944</td>
</tr>
<tr>
<td>St. James (closed to interments)</td>
<td>620 N. Jefferson, St. James, MO 65559</td>
<td>(573) 774-3496</td>
</tr>
</tbody>
</table>

National Cemeteries in Missouri

<table>
<thead>
<tr>
<th>City</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jefferson</td>
<td>2900 Sheridan Rd., St. Louis, MO 63125</td>
<td>(314) 845-8320</td>
</tr>
<tr>
<td>Springfield</td>
<td>1702 East Seminole St., Springfield, MO 65804</td>
<td>(417) 881-9499</td>
</tr>
<tr>
<td>Jefferson City</td>
<td>1024 East McCarty St., Jefferson City, MO 65101</td>
<td>(314) 845-8320</td>
</tr>
<tr>
<td>(closed to new interments)</td>
<td></td>
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</tr>
</tbody>
</table>
For more information on any of the following federal education benefits, contact the Department of Veterans Affairs.

for more information on any of the following federal education benefits, contact the Department of Veterans Affairs.

va.gov/education
(888) GIBILL-1 (1-888-442-4551)
You can also check with the Financial Aid Office at your school or a Veterans Service Officer.

The Montgomery GI Bill
The Montgomery GI Bill (MGIB) is available for those who enlist in the U.S. Armed Forces. MGIB encompasses both the Montgomery GI Bill-Active Duty (Chapter 30) and The Montgomery GI Bill-Selected Reserve (Chapter 1606).

The Post-9/11 GI Bill
The Post-9/11 GI Bill (Chapter 33) helps you pay for school or job training. If you’ve served on active duty after September 10, 2001, you may qualify for the Post-9/11 GI Bill (Chapter 33). Contact a Veteran Service Officer to check your qualifications.

Veterans Education & Training
The MO Dept. of Elementary & Secondary Education (DESE) oversees a variety of Veterans Education programs for the State of Missouri and the VA.

dese.mo.gov/adult-learning-rehabilitation-services/veterans-education | (877) 530-2765

A+ Schools Program
A student who is an active-duty military dependent, or, a dependent of a retired military member who relocates to Missouri within one year of retirement from active duty is exempt from the three-year attendance requirement for the A+ Schools Program.

Operation Recognition (Honorary High School Diploma)
Operation Recognition provides honorary high school diplomas for Veterans and civilian prisoners of war (POWs) who left high school before graduation to serve in the military. Candidates must submit an application to the Missouri Veterans Commission. The application form is available from the Commission, Veterans’ organizations and local school officials.

Exemption from Proof of Residency for Students
If the family of a student living in Missouri moves to live with other family members or live in a military family support community because one or both of the child’s parents are stationed or deployed out of state or deployed within Missouri under Title 32 or Title 10 active duty orders, the student will be considered to have proof of residency and may attend the school district in which the family member’s residence or family support community is located. If the active duty orders expire during the school year, the student may finish the school year in that district.
Interstate Compact on Educational Opportunity for Military Children
The educational records and enrollment procedures for children of military families transferring to/from Missouri fall under the guidelines of the Interstate Compact, Section 160.2000 RSMo. The Interstate Compact allows a military dependent who has completed an accredited prekindergarten program or completed or attended a kindergarten program in another state to enter kindergarten or first grade even if the child has not reached the required age for Missouri schools by August 1, 2008. It also allows school districts to accept a course in government completed in another state when a student transfers to a Missouri high school in ninth to twelfth grade to satisfy the state’s graduation requirement.

Missouri Returning Heroes’ Education Act
dhe.mo.gov/ppc/returningheroesact.php
Honorably discharged Veterans who served in a Combat Action Zone and who are residents of Missouri may be eligible for the Missouri Returning Heroes Education Act. This allows eligible Veterans to attend public colleges or universities and limit their tuition to $50 per credit hour, once all other financial aid is taken into account, when enrolled into an undergraduate certificate or degree program. If enrolled in a graduate certificate or degree program, the tuition is not to exceed 30% of the cost of tuition and fees at a public college or university. For more information or to verify eligibility, please contact the Missouri Department of Higher Education and Workforce Development:

War Veteran’s Survivor Grant Program
dhe.mo.gov/ppc/grants/wartimevetsurvivor.php
The War Veteran’s Survivor Grants are available annually to children and spouses of Veterans whose deaths or injuries were a result of combat action or were attributed to an illness that was contracted while serving in combat action, or who became 80% disabled as a result of injuries or accidents sustained in combat action since September 11, 2001. The Veteran must have been a Missouri resident when first entering the military service or at the time of death or injury. For more information or to verify eligibility, please contact the Missouri Department of Higher Education and Workforce Development: (800) 473-6757, opt 4

In-State Tuition Eligibility for Discharged Service Members
Anyone separating from the U.S. military service with an honorable or general discharge who declares presence and residency in Missouri will be considered a resident of Missouri for admission purposes and tuition at approved public four-year and two-year institutions of higher education. If attending a community college, presence within the taxing district of the community college must also be declared.

In-State Tuition Eligibility for Military Dependents
A dependent of an active duty military member, who is residing in Missouri, and whose Service Member is assigned to permanent duty in the state is eligible for in-state tuition as long as they are continuously enrolled in an undergraduate or graduate degree program of a Missouri higher education institution. Eligibility determination will be made at the time the dependent is accepted for admission.

In-State Tuition Eligibility for National Guard and Reserve Members
Current members of the Missouri National Guard and members of a reserve component of the Armed Forces of the United States will receive in-state residency status for the purposes of tuition at any public four-year institution of higher education, or in-district residency status for any two-year public institution.
In-State Tuition Eligibility for National Guard and Reserve Members
Current members of the Missouri National Guard and members of a reserve component of the Armed Forces of the United States will receive in-state residency status for the purposes of tuition at any public four-year institution of higher education, or in-district residency status for any two-year public institution.

Higher Education Tuition Refunds when Called to Active Duty
Students at public higher education institutions who are members of the National Guard or armed forces reserves and are called to active service under certain circumstances are eligible for tuition refunds or for a grade of “incomplete.”

Bright Flight Scholarship Status when Called to Active Duty
If a Bright Flight Scholarship recipient cannot attend an approved institution because of military service in any branch of the Armed Forces of the United States, the student will be offered the scholarship if he or she returns to full-time status within six months after satisfactorily completing military service.

Work Opportunity Tax Credit
The Work Opportunity Tax Credit (WOTC) is a Federal tax credit incentive that Congress provides to private-sector businesses for hiring individuals from nine target groups, including unemployed Veterans who have consistently faced significant barriers to employment. The main objective of this program is to enable the targeted employees to gradually move from economic dependency into self-sufficiency as they earn a steady income and become contributing taxpayers, while the participating employers are compensated by being able to reduce their federal income tax liability.

WOTC Coordinator
Department of Higher Education & Workforce Development
301 W. High St. Suite 870, Jefferson City, MO 65102
(573) 522-9581 / (800) 877-8698
jobs.mo.gov/employer/incentives/work-opportunity-tax-credit

State Contract and Business Preference for Service Connected Disabled Veterans
In bidding for jobs or services with the State of Missouri, preference will be given to disabled Veteran businesses doing business as Missouri firms, corporations, or individuals, or which maintain Missouri offices or places of business, when the quality of performance promised is equal or better and the price quoted is the same or less.

Division of Purchasing & Materials Mgmt.
(573) 751-2387
E-mail: purchmail@oa.mo.gov
oa.mo.gov/purchasing/vendor-information/missouri-service-disabled-veteran-business-enterprise-sdve-information
Missouri FIRST/Small Business Low Interest Loans
Veteran-owned small businesses can participate in the Missouri Linked Deposit Program. Eligibility is any business owned by an honorably discharged Veteran and Missouri resident who agrees to locate their business in the state for at least three years and employs less than 100 employees, a majority of whom are Missouri residents. Participating lending institutions must give priority to Veteran-owned businesses when considering which small businesses should receive reduced-rate loans. A Veteran who receives a small business loan through the Linked Deposit Program must also complete a boots-to-business program approved by the Dept. of Economic Development and be assigned a mentor for 365 days following the loan approval date and must meet at least once every 90 days. (573) 751-2372 | treasurer.mo.gov/content/low-interest-loans

Waivers for Dissolved Corporations due to Military Service
The Secretary of State will waive reinstatement fees and procedures in the event a corporation was administratively dissolved for failure to file an annual registration report during the business owner’s active military service. All late fees will be waived, cancel the certificate of dissolution, and reinstate the corporation in these circumstances. Annual registration report fees may still be due for the years in which no report was filed.

Certain Business Fees Waived for Guard & Active Duty Members
If a specified organizer, majority shareholder, officer, director, or partner of a company, corporation, health services corporation, nonprofit corporation, cooperative company, or partnership is a member of the MO National Guard or any other active duty member of the military, resides in Missouri, and provides proof of service to the Secretary of State, certain specified business fees will be waived. (573) 751-4153/ (866) 223-6535, option 2

Occupational & Professional License Reciprocity
Any person who holds a valid current license issued by another state, a branch or unit of the military, a territory of the United States, or the District of Columbia, and who has been licensed for at least one year in such other jurisdiction, may submit an application for a license in Missouri in the same occupation or profession, and at the same practice level, for which he or she holds the current license, along with proof of current licensure and proof of licensure for at least one year in the other jurisdiction, to the relevant oversight body in this state.

Professional License Extensions due to Military Service
A person whose job requires licensing or certification by the State of Missouri who is called to active duty in the National Guard or any Reserve Component of the Armed Services will not be required to attend the continuing education or training required to maintain the licensing or certification during the time of active duty. Upon returning from active duty the person will not have to make up or retake any training or education missed during that time.

Military Experience Allowed for Professional License Qualifications
All professional licensing boards or commissions of the State of Missouri shall accept education, training, or service completed by an individual who is a member of the United States armed forces, reserves, or national guard toward the qualifications to receive the license or certification upon presentation of satisfactory evidence by an applicant for certification or licensure.

Licensure and Certification Test Costs
Licensing and certification tests can be paid for by VA benefits. A licensing test is a test offered by a state, local or federal agency required by law to practice an occupation. A certification test is a test designed to provide an affirmation of an individual’s qualifications in a specified occupation. Certification is not required to practice an occupation except where the occupational licensing requirements include certification as part of those requirements. (888) 442-4551 dese.mo.gov/adult-learning-rehabilitation-services/veterans-education/licensure-certification-test-benefits

Health Related Professional License Renewal While on Active Duty
When a person with a health-related professional license or certificate in good standing by the State of Missouri is called to active duty, their license or certificate will remain in good standing for the duration of active duty. Renewal of the license or certificate while the person is
on active duty shall occur without the payment of dues. Continuing education will not be required if certain requirements are met. The existing license or certificate issued shall be continued as long as the person is a member of the United States armed forces on active duty and for a period of at least six months after being released from active duty.

Courtesey Professional Licenses for Non-Resident Military Spouses
Any state agency or board that regulates an occupation or profession must establish criteria for the issuance of a temporary courtesy license to a nonresident spouse of an active duty member of the military who has been transferred to Missouri allowing the spouse to lawfully practice his or her occupation or profession in this state provided certain qualifications are met. Missouri Division of Professional Registration at:
(M573) 751-0293 | pr.mo.gov/

Private Employers May Grant Veterans Hiring Preference
Any private employer may grant preference in hiring and promotion to any veteran, spouse of a disabled veteran who has a service-connected permanent and total disability, or to a surviving spouse of a deceased veteran.

Priority Processing of Professional Licenses for Military Spouses
All professional licensing boards and commissions shall give first priority to spouses of members of the active duty component of the Armed Forces of the United States in the processing of all professional licensure or certification applications.

Unemployment Compensation for War on Terror Veterans
labor.mo.gov/militaryUI

A war on terror Veteran may be entitled to a weekly benefit for 26 weeks with the dollar amount based on eight percent of the highest wages paid to the Veteran in the five calendar quarters prior to deployment. The maximum weekly benefit amount a Veteran can receive is $1,153.64.

Unemployment Compensation for Military Spouses
labor.mo.gov/militaryUI

Individuals who quit work to relocate due to their spouses’ military change of station (i.e., trailing military spouses) are potentially eligible for unemployment benefits. If a trailing military spouse quits work to relocate to a residence from which it is impractical to commute to the workplace and remains employed as long as reasonable prior to the move, he or she may be eligible for unemployment benefits, so long as he or she meets other unemployment eligibility criteria.

Veterans Employment & Training Services
dol.gov/agencies/vets

Provides Veterans and transitioning service members with resources and services to succeed by maximizing their employment opportunities, protecting their employment rights and meeting labor-market demands with qualified Veterans.

USDOL/VETS
Missouri Department of Labor & Industrial Relations Building
421 E. Dunklin St.
Jefferson City, MO 65101
(573) 751-3921

On-the-Job (OJT) Training and Apprenticeship
Veterans, Guard members, Reservists or a dependent of a Veteran may be eligible to receive a monthly educational benefit from the VA. OJT is received while performing a job and earning wages. OJT programs must be at least six months and may be up to two years in length. Apprenticeship Training is on-the-job training, with 144 hours (minimum) per year of related technical instruction. You receive your GI Bill benefit while working full time and earning wages.

(888) 442-4551 | dece.mo.gov/adult-learning-rehabilitation-services/veterans-education/job-training-apprenticeship

Local Veterans Employment Representatives & Veteran Benefit Specialists
The Department of Higher Education & Workforce Development has staff throughout the state to specifically assist Veterans. Local Veterans Employment Representatives (LVER) provide assistance in job placement, accessing needed services, and advocate for Veterans by developing employment opportunities with businesses. Disabled Veterans' Outreach Program (DVOP) specialists provide case management and develop career and job training opportunities for Veterans, with special emphasis on Veterans with service-connected disabilities. If you do not have a job or if you are not working in the occupation you want, contact your local Missouri Career Center at (888) 728-5627.

Employer Support of the Guard and Reserve (ESGR)
esgr.mil | (816) 988-7960

ESGR seeks to develop and promote a culture in which all American employers support and value the military service of their employees with ESGR as the principal advocate within DoD. They advocate relevant initiatives, recognizing outstanding support, increasing awareness of applicable laws and resolving conflict between employers and service members. ESGR encourages employment of Guardsmen and Reservists who bring integrity, global perspective and proven leadership to the civilian workforce.

Priority for Qualified Veterans Employment by the State
State agencies which administer federally funded employment and training programs for Veterans shall give priority to qualified Veterans and other eligible persons.

Missouri State Employees Retirement System (MOSERS) benefits for Veterans
mosers.org | (800) 827-1063

Several benefits are provided to state employees who are Veterans or are deployed. Veterans may be eligible to purchase up to four years of active duty military service credit performed prior to last becoming a member of MOSERS. This includes active duty military training. If you elect to purchase your active duty military service, you must purchase all that you served (total months and days) up to a maximum of four years.

State employees who are called to active duty may receive credit for active duty military service. They can also continue to have life insurance coverage for one year and long-term disability coverage for one year provided they continue to pay for the coverage.

Time off for Civil Air Patrol & Coast Guard Auxiliary Duties
Any State employee or employee of a business with more than 50 workers and who is a member of the Civil Air Patrol or the United States Coast Guard Auxiliary may be granted a leave of absence without loss of time, pay, regular leave, negative ratings, or any other rights or benefits entitled when performing duties for CAP or USCG for up to 15 days in any fiscal year, or unlimited time in response to state or national emergencies in Missouri.

Show Me Heroes Program
(800) 728-5627

Show-Me Heroes offers On-the-Job Training (OJT) to help businesses save costs while preparing new hires for vital jobs. The Show-Me Heroes OJT program provides employers the following:
• Reimburses employers 50% of the wages of workers hired through this program for up to 1,040 hours of OJT.
• Connect employers with workers who possess a proven work ethic and a variety of valuable skills gained from military service, prior employment, and education.
• Based on the job requirements, Show-Me Heroes matches businesses with a skilled new hire and provides ongoing guidance and support.

Veteran and Spouse Eligibility:
Most service members who are honorably discharged and are within five years of their discharge date or spouses of currently deployed or recently discharged eligible service members within five years of their discharge date can participate.

Business/Employer Eligibility:
OJT position is permanent and full-time (32+ hours per week). Employer business participates in E-Verify.
Missouri Military Family Relief Fund (MMFRF)
moguard.ngb.mil/Programs/Missouri-Military-Family-Relief-Fund
(573) 638-9500 ext. 39688

MMFRF is a state-administered fund which assists families of currently serving members of the Missouri National Guard/Reserves of the Armed Forces of the United States and/or Missouri residents who are currently serving members of the National Guard/Reserves of the Armed Forces of the United States. Applicants can receive a grant up to $3,000.00 based on the recommendation of a review panel.

Eligibility: Missouri National Guard or a Missouri resident Reserve Component member; hold rank no higher than O-3 or W-2; have not received a previous grant from this fund within the last 12 months; not have a situation that requires a monetary resolution in less than a week.

To make a donation to MMFRF:
Missouri Military Family Relief Fund
NGMO-FWS-F
2405 Logistics Road
Jefferson City, MO 65101

Low-Income Weatherization Assistance Program
energy.mo.gov/assistance-programs/liwap
(573) 751-2254

The Missouri Department of Economic Development’s Division of Energy administers federal funds to a statewide network of 19 local weatherization agencies. These agencies provide weatherization services to eligible clients, as well as training and guidance. To apply for assistance, please contact the local weatherization agencies listed at the above website.

Missouri Association for Community Action
(573) 634-2969
communityaction.org

The Missouri Association for Community Action is a statewide association of 19 community action agencies that provide critical services to families and communities. They assist with childcare so parents can obtain education to improve their job opportunities, find solutions to transportation obstacles so people can get to work, weatherize homes to reduce energy costs, help families save to buy homes of their own, and help families work their way to self-sufficiency.

Missouri Universal Service Fund
missouriusf.com/
(573) 634-1319

The Missouri Universal Service Fund was established to help low-income and disabled Missourians receive additional discounts for basic local telephone service. You may qualify for a discount on your monthly telephone bill if you are receiving low income or disability benefits under certain programs.

Missouri Department of Social Services (DSS)
(573) 751-4815
dss.mo.gov

The Department of Social Services is responsible for coordinating programs to provide public assistance to children and their parents, access to health care, child support enforcement assistance and to provide specialized assistance to troubled youth. Some of the many assistance programs include:

• Child Care Assistance
• Food Stamps
• Home and Community Based Programs
• Low Income Energy Assistance Program
• Mo HealthNet
• MoRx
• Nursing Care
• Temporary Assistance to Needy Families
DHSS provides information, services, and protections for Missouri citizens. Key services for Veterans and Military include:

**Adult Brain Injury Program**  
[health.mo.gov/living/families/shcn/ahi.php](health.mo.gov/living/families/shcn/ahi.php)  
(800) 451-0669

The Adult Brain Injury Program provides assistance to Missouri residents, individuals and families in locating, coordinating, and purchasing rehabilitation and psychological services for adults who have survived a traumatic brain injury (TBI).

Individuals must be between the ages of 21 and 65. Service coordination is available to adult survivors of TBI regardless of financial status. Rehabilitation services are available to individuals who are eligible for the service and whose income is at or below 185% of Federal Poverty Guidelines.

**Long Term Care Ombudsman**  
[health.mo.gov/seniors/ombudsman/](health.mo.gov/seniors/ombudsman/)  
(800) 309-3282

The Long Term Care Ombudsman program serves residents of private nursing homes and residential care facilities to provide support and assistance with any problems or complaints. They also work to connect Veterans or spouses of deceased Veterans who reside in nursing homes or residential care facilities with a Veterans Service Officer to obtain VA benefits.

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CBOCs are VA operated medical facilities throughout the state that offer primary care services to eligible Veterans.

<table>
<thead>
<tr>
<th>City</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Belton</td>
<td>209 Cunningham Parkway</td>
<td>(816) 922-2161</td>
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<tr>
<td>Joplin</td>
<td>3015 S. Connecticut Ave.</td>
<td>(800) 691-8387</td>
</tr>
<tr>
<td>Branson</td>
<td>5571 Gretna Rd.</td>
<td>(417) 243-2300</td>
</tr>
<tr>
<td>Kansas City</td>
<td>4251 Northern Ave.</td>
<td>(816) 861-4700</td>
</tr>
<tr>
<td>Cameron</td>
<td>311 Little Brick Rd.</td>
<td>(816) 632-1369</td>
</tr>
<tr>
<td>Kirksville</td>
<td>506 Rosewood Dr.</td>
<td>(660) 627-8387</td>
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<tr>
<td>Cape Girardeau</td>
<td>3051 William St.</td>
<td>(573) 339-0909</td>
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<tr>
<td>Marshfield</td>
<td>1240 Banning St.</td>
<td>(417) 468-1963</td>
</tr>
<tr>
<td>Excelsior Springs</td>
<td>197 North McCleary Rd.</td>
<td>(816) 922-2970</td>
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<tr>
<td>Mexico</td>
<td>3460 S. Clark St.</td>
<td>(573) 581-9630</td>
</tr>
<tr>
<td>Nevada</td>
<td>322 S. Prewitt</td>
<td>(417) 448-8905</td>
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<tr>
<td>Jefferson City</td>
<td>3430 W Edgewood</td>
<td>(573) 635-0233</td>
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<tr>
<td>Lake of the Ozarks/Osage Beach</td>
<td>940 Executive Dr.</td>
<td>(573) 302-7890</td>
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St. Louis Primary Care Team
2727 Washington Ave.
St. Louis, MO 63103
(314) 289-7659

St. Louis Primary Care Team 2
2303 Higgins, Ste. F
Platte City, MO 64079
(800) 952-8387 xt. 59141

Sedalia
981 Winchester Dr.
Sedalia, MO 65301
(660) 826-3800

Sikeston
903 S. Kingshighway
Sikeston, MO 63801
(573) 472-2139

Springfield
1850 West Republic Rd.
Springfield, MO 65807
(417) 891-4800

St. Charles County
844 Waterbury Falls Dr.
O’Fallon, MO 63368
(314) 286-6988

St. James
207 Matlock Dr.
St. James, MO 65559
(573) 265-0448

St. Joseph
3302 S. Belt Highway, Suite P
St. Joseph, MO 64503
(816) 676-1044

St. Louis North County
6854 Parker Rd.
Florissant, MO 63033
(314) 286-6988

St. Louis Primary Care Team 1
4974 Manchester Ave.
St. Louis, MO 63110
(314) 289-6566

Warrensburg
702 E. Young St.
Warrensburg, MO 64093
(816) 922-2500, ext. 54281

Washington
1627 Aroy Dr.
Washington, MO 63090
(314) 289-7950

Fort Leonard Wood/Waynesville
700 GW Lane
Waynesville, MO 65583
(573) 774-2285

St. Louis North County
700-200 Waterbury Falls Dr.
O’Fallon, MO 63368
(314) 286-6988

West Plains
1801 E. State Route K
West Plains, MO 65775
(417) 257-2454

Paragould, AR
2420 Linwood Dr. Suite 3
Paragould, AR 72450
(870) 236-9756

Quincy, IL
721 Broadway St.
Quincy, Illinois 62301
(217) 224-3366

Dyersburg, TN
1067 Vandell Rd.
Dyersburg, TN 38024
(731) 287-7289

St. Joseph
207 Matlock Dr.
St. Joseph, MO 64503
(816) 676-1044

St. Louis North County
6854 Parker Rd.
Florissant, MO 63033
(314) 286-6988

St. Louis Primary Care Team 1
4974 Manchester Ave.
St. Louis, MO 63110
(314) 289-6566

St. Louis
2727 Washington Ave.
St. Louis, MO 63103
(314) 289-7659

St. Louis
Jefferson Barracks Division
1 Jefferson Barracks Dr.
Saint Louis, MO 63125
(314) 652-4100

Kansas City
Kansas City VA Medical Center
4801 Linwood Blvd.
Kansas City, MO 64128
(816) 861-4700

St. Louis
John Cochran Division
915 North Grand Blvd.
Saint Louis, MO 63106
(314) 652-4100

Poplar Bluff
John J. Pershing Medical Center
1500 N. Westwood Blvd.
Poplar Bluff, MO 63901
(573) 686-4151

Fayetteville, AR
Veterans HCS of the Ozarks
1100 North College Ave.
Fayetteville, AR 72703
(479) 443-4301

Leavenworth, KS
Eisenhower VA Medical Center
4101 4th St. Trafficway
Leavenworth, KS 66048
(913) 682-2000

Columbia
Harry S Truman Memorial
800 Hospital Dr.
Columbia, MO 65201-5297
(573) 814-6000

St. Louis
Jefferson Barracks Division
1 Jefferson Barracks Dr.
Saint Louis, MO 63125
(314) 652-4100

VA MEDICAL CENTERS
COVERING MISSOURI
va.gov/health | (877) 222-8387
TRICARE is the Department of Defense’s worldwide health care program available to eligible beneficiaries from any of the seven uniformed services. Eligibility for TRICARE is determined by information in the Defense Enrollment Eligibility Reporting System (DEERS). For eligibility, enrollment, cost, and coverage details, visit tricare.mil or contact your regional contractor.

TRICARE beneficiaries can be divided into two main categories: sponsors and family members. Sponsors are usually active duty service members, National Guard/Reserve members or retired service members. “Sponsor,” refers to the person who is serving or who has served on active duty or in the National Guard or Reserves.

Depending on your beneficiary category and location, you may be eligible for different program options. Your options may change if you move, if your sponsor changes location or status, or if you have a life event such as getting married or becoming entitled to Medicare Part A. For assistance with health care coverage when moving or traveling, contact your regional contractor.

TRICARE in Missouri falls under the TRICARE West Region except for the St. Louis area which is under TRICARE East Region.

TRICARE West Region
Health Net Federal Services, LLC
(844) 866-WEST
tricare-west.com

TRICARE East Region
Humana Military
(800) 444-5445
HumanaMilitary.com
tricare-east.com

If you are a service member, retiree, or dependent, DEERS registration is the key to getting your TRICARE benefits eligibility established.

Registration in DEERS
Eligibility for TRICARE is determined by the uniformed services and reported to the Defense Enrollment Eligibility Reporting System (DEERS). All eligible beneficiaries must have their eligibility status recorded in DEERS.

Active-duty and retired service members are automatically registered in DEERS, but they must take action to register their family members and ensure they’re correctly entered into the database. Mistakes in the DEERS database can cause problems with TRICARE claims, so it is critical to maintain your DEERS information.

ID Cards
To use TRICARE, you must be registered in DEERS and have a valid uniformed services or military identification (ID) card. The ID card states on the back, in the "Medical" block, whether you are eligible for medical care from military or civilian sources.

When getting care, your provider will ask to see a copy of your ID card and will make copies for his or her records. Please ensure you have your ID card with you whenever you are getting care or having prescriptions filled.

Listed below are Missouri Guard DEERS Offices. There may be an Active Duty or Reserve unit DEERS office closer to you. You can locate them by visiting: idco.dmdc.osd.mil/idco/

Missouri Guard DEERS Offices
Cape Girardeau
(573) 339-6200
St. Louis-Jefferson Barracks
(314) 416-6619

Jefferson City
(573) 638-9500, ext. 37731
St. Joseph
(816) 236-3330
Missouri VA Homeless Veteran Program Coordinators

Each VA Medical Center in Missouri has a Homeless Veterans Coordinator. The Coordinator provides information about the services for homeless Veterans through the Veterans Health Administration. Each facility is unique and services vary among each medical center.

Homeless Veterans in need of assistance after hours when the Coordinator is unavailable should contact the VA medical center’s emergency room.

**Columbia**
Truman Medical Center
800 Hospital Dr.
Columbia, MO 65201
(573) 814-6000

**Kansas City**
KC VA Medical Center
4801 Linwood Blvd.
Kansas City, MO 64128
(816) 861-4700

**St. Louis**
Jefferson Barracks Medical Center
1 Jefferson Barracks Dr.
Saint Louis, MO 63125
(314) 652-4100 ext. 55459

**Poplar Bluff**
Pershing Medical Center
1500 N. Westwood Blvd.
Poplar Bluff, MO 63901
573-686-4151

**St. Louis**
John Cochran Medical Center
915 North Grand Blvd.
Saint Louis, MO 63106
(314) 652-4100 ext. 55460

**Springfield**
Gene Taylor VA Clinic
1850 West Republic Rd.
Springfield, MO 65807
(844) 501-8387 Ext. 64500

**VA Homeless Veterans Initiative**
va.gov/homeless | (877) 424-3838

The VA has a National Call Center for Homeless Veterans to ensure homeless Veterans or Veterans at-risk for homelessness have free, 24/7 access to trained counselors. The hotline is intended to assist homeless Veterans and their families, VA Medical Centers, federal, state and local partners, community agencies, service providers and others in the community.

**Missouri Substitute Addresses for Homeless Veterans**
Unless otherwise prohibited by law, a homeless Veteran may use a charitable, religious, fraternal, or Veterans organization as a substitute mailing address to receive state or federal assistance if the organization meets the following:

* The purpose of the organization is to provide charitable, religious, fraternal, or Veterans services
* The organization has been providing these services for more than 10 years
* The organization is willing to be the substitute address for the homeless Veteran.

**Free Criminal Background Checks for Homeless Veterans Employment**
The Missouri State Highway Patrol, as the designated Missouri State Identification Bureau, will provide at no cost a criminal background check in connection with gaining employment, housing, or any other service for any homeless former member of the armed forces who has been honorably discharged.
Child Custody & Visitation
Missouri Statute 452.413: Uniform Child Custody Jurisdiction and Enforcement Act states that if a deploying military parent is to be separated from a child, a court shall not enter a final order modifying the terms of custody or visitation until 90 days after the deployment ends unless there is a written agreement by both parties. Deployment or future deployment shall not be the sole factor to support a permanent modification of the custody or visitation terms established in an existing order.

Child Support
Should you have questions on the following, please contact the Missouri Department of Social Services’ Child Support Enforcement (CSE) office to which your case is assigned, or the CSE Customer Relations Unit at 1-800-859-7999.

Review and Modification
If you experience a change in your income as a result of being called to active duty, you may request that CSE modify your child support.

Income Withholding
If you have experienced a change in your income and have an obligation to repay past-due support, you may request that CSE adjust your past-due payment amount.

Children’s Health Care Coverage
If you are ordered to provide health care coverage for your child(ren) and have not done so, CSE will ask the military to enroll the child(ren) in the appropriate health care plan.

Missouri Attorney General’s Military Legal Assistance Team
ago.mo.gov/home/military-legal-assistance-team

The Missouri Attorney General’s Office
Military Legal Assistance Team
P.O. Box 899
Jefferson City, MO 65102
(573) 751-6733

The MLAT provides pro bono legal assistance to service members and veterans in Missouri for qualifying legal matters. The program also offers educational opportunities for Missouri service members, veterans, and businesses. The MLAT is Missouri’s first statewide attorney general-led program offering our military communities access to pro bono civil legal services.
TAX BENEFITS  
(816) 236-9440 | dor.mo.gov/military

Department of Revenue Military Liaison

The Missouri Department of Revenue has a Military Liaison to assist military personnel with questions about Missouri income tax and other issues. You may also obtain information about Missouri taxes from the Department by contacting:
Taxation Division  
PO Box 2200  
Jefferson City, MO 65105  
(573) 751-3505

Income Tax Deduction for Military Retirement Pension
Beginning January 1, 2016, all military retirement pension income will be 100% deductible from Missouri Income Tax. (RSMo 143.124)

Income Tax Deduction for National Guard and Reserves
Beginning January 2020, 20% of income received in performance of Inactive Duty for Training (IDT) of the National Guard, Annual Training Status (AT) of the National Guard, or in reserve components of the Armed Forces of the United States will be exempt from Missouri state taxes. This deduction will increase 20% annually until January 2024 when all National Guard or reserve component military income will be tax free.

Property Tax Exempt for Total Service-Connected Disabled POWs
dor.mo.gov/personal/  
(573) 751-3505

Any citizen of Missouri who is a former Prisoner of War as defined by law, and who has a total service-connected disability, shall be exempt from owing taxes on all real property used as a homestead as defined by law.

Missouri State Income Tax Exemption for Active Duty Members

Any military income earned as compensation for being a member of the active duty component of the armed forces may be deducted from the person’s Missouri adjusted gross income to determine that individual’s Missouri taxable income.

Property Tax Receipt Waiver for Out of State Military
Military applicants who did not receive their renewal notice and are stationed outside of the state of Missouri are eligible for waiver of their property tax receipt verification requirement if the applicant provides a Leave and Earnings Statement which does NOT indicate Missouri as his or her home of record.

Property Tax Credit
dor.mo.gov/personal/ptc/

The Missouri Property Tax Credit Claim gives credit to certain senior citizens and certain 100 percent disabled individuals for a portion of the real estate taxes or rent paid for the year.

If you are 100 percent disabled as a result of military service, you are not required to include your veteran payments and benefits when filling out the tax credit application. You must attach a letter from the Veterans Administration that states you are 100 percent disabled as a result of military service.

The credit is for a maximum of $750 for renters and $1,100 for owners who owned and occupied their home. The actual credit is based on the amount of real estate taxes or rent paid and total household income (taxable and nontaxable). If you rent from a facility that does not pay property taxes, you are not eligible for a Property Tax Credit.

Sales Tax Exemption for Equipment to Modify Vehicles for Use by Individuals with Disabilities
Equipment purchased to modify a vehicle to be used by an individual with disabilities is exempt from sales tax. To receive the exemption, the applicant when titling the vehicle at Department of Revenue or a License Office must present an invoice or other documentation showing the vehicle and equipment price separately in order for the equipment to be exempt. Specifically, 144.030.2(18), RSMo provides an exemption for “items used solely to modify motor vehicles to permit the use of such motor vehicles by individuals with disabilities.”
Missouri Department of Mental Health  
dmh.mo.gov/veterans  
(800) 364-9687

Missouri’s Service Members, Veterans and their families face unique challenges: physical and mental trauma from deployments, separation from families, death, physical injuries and the invisible wounds of war to name a few. The Missouri Department of Mental Health is committed to serving those who serve and their families.

Military Community Mental Health Provider Map
By providing a web-based interactive map the Missouri Department of Mental Health helps connect the military community with clinicians that meet their specific needs. Type in your address then use filters that best describe the health concern you have. The filter options also include if the provider accepts Tricare insurance and if they have experience with the military community.
dmh.mo.gov/veterans

Veterans Crisis Line
(800) 273-8255 and Press 1
Chat online at: veteranscrisisline.net/  
Or text: 838255

The Veterans Crisis Line is a toll-free, confidential resource that connects Veterans in crisis and their families and friends with qualified, caring VA responders.

Free and confidential support is available 24 hours a day, 7 days a week, 365 days a year, even if they are not registered with VA or enrolled in VA health care.

Vet Centers are run by the VA, but separate from the medical centers. Vet Centers guide Veterans and their families through some of the major adjustments in lifestyle that can occur after combat and are designed to help all Veterans.

Vet Center services include individual and group counseling in areas such as Post-Traumatic Stress Disorder (PTSD), alcohol and drug assessment, suicide prevention referrals, bereavement counseling, VA benefits assistance, employment counseling, community resources and educational opportunities.

Columbia Vet Center  
4040 Rangeline Rd., Suite 105  
Columbia, MO 65202  
(573) 814-6206

Springfield Vet Center  
319 E. Battlefield Rd., Suite E  
Springfield, MO 65807  
(417) 881-4197

Kansas City Vet Center  
4800 Main St., Suite 107  
Kansas City, MO 64112  
(816) 753-1866

St. Louis Vet Center  
2901 Olive  
St. Louis, MO 63103  
(314) 531-5355
**MEDALS AND MILITARY RECORDS**

**Missouri Veteran Awards Program**
moguard.ngb.mil/Resources/Veteran-Awards/

The Veterans Awards Program provides a medal, medallion, and certificate to Missouri residents who served in the following conflicts: World War II, Korea, Vietnam, Desert Shield, Desert Storm, Iraqi Freedom, and New Dawn. World War II Veterans who participated in the D-Day Invasion of Europe are also eligible to receive a replica of the Jubilee of Liberty medal. Missouri National Guard members may also apply for these medals whether or not they were residents of Missouri. Veterans, spouses of Veterans, or the eldest living survivor of Veterans who meet the requirements can apply.

**Office of the Adjutant General**
Veterans Awards
P.O. Box 1808
Jefferson City, MO  65102
(866) 834-3431

**Replacement of Medals**
Requests for the issuance or replacement of military service medals, decorations, and awards should be directed to the specific branch of the military in which the Veteran served. A Veterans Service Officer can assist in filing for replacement medals or awards.

**Unclaimed Military Medals and Awards**
Missouri State Treasurer, Unclaimed Property Division
(573) 751-0123
Treasurer.mo.gov/Military

The contents of unclaimed safe deposit boxes are turned over to the Treasurer’s office that may include military medals and insignia. They may post the names and last known addresses of the safe deposit box owners from which the medals were found to return to the heroes who earned them or their families.

**Missouri National Guard Records Archives**
moguard.ngb.mil/Resources/Veteran-Services/
(573) 638-9683 or (573) 638-9890

The Missouri National Guard Archives receive and maintain official military files on all retired or discharged Missouri National Guard members and Certificates of Release or Discharge from Active Duty (DD Form 214) for all Missouri Veterans that designated Missouri as their home of record at the time of discharge from 1942 to present date.

**State Military Records Archive**
s1.sos.mo.gov/records/archives/archivesdb/soldiers/

The archives hold military records of Missourians who served in domestic and foreign wars between 1812 and World War I and includes individual service cards, payrolls, muster and descriptive rolls, reports, orders, and reparation claims.
Hunting & Fishing Permit Exemptions for Veterans and Active Personnel

Honorably discharged veterans or active personnel who:

- have service-related disability of 60% or greater
- were a prisoner of war during military service
- are assigned as a patient to a Warrior Transition Brigade, Warrior Transition Unit, or military medical center

May fish and hunt (except deer and turkey) without permit. You must carry a certified statement of eligibility from the U.S. Department of Veterans Affairs or orders showing assignment to a Warrior Transition Brigade or Warrior Transition Unit, or carry admission verification to a military medical center.

Resident Permit Qualifications for Military, Veterans, & Federal Employees

- All members of the U.S. armed forces stationed and residing in Missouri on permanent change of station status and immediate family members residing with them.
- Any member of the U.S. military currently assigned as a patient to a Warrior Transition Brigade, Warrior Transition Unit or a military medical center; must carry orders showing assignment to a Warrior Transition Brigade or Warrior Transition Unit, or admissions verification to a military medical center while hunting and purchasing permits.
- Missouri residents employed by the United States in the District of Columbia or serving in the U.S. armed forces. (Immediate family members who reside with them also may purchase resident permits.)

Guard and Reserve Small Game Hunting & Fishing Permit

For residents of Missouri who are currently, or have in the previous twelve (12) months, been mobilized and serving on full-time active military duty in either the National Guard (in Federal Status) or Reserve forces of the United States to chase, pursue, take, possess and transport fish, frogs, mussels, clams, turtles, crayfish, live bait, birds (except wild turkey) and mammals (except deer), and to sell furbearers taken by hunting.

Fee: five dollars ($5).
The Missouri Department of Revenue has a Military Liaison to assist with questions about Missouri income tax, driver licenses, motor vehicle registrations, and other issues. You may also obtain information about motor vehicle and driver license from the Department by contacting:

**Driver License Bureau**  
PO Box 200  
Jefferson City, MO 65105  
(573) 526-2407

**Motor Vehicle Bureau**  
PO Box 100  
Jefferson City, MO 65105  
(573) 526-3669

**Motorcycle Driving Exam Exemption**

An Active Duty Member of the U.S. Armed Forces who successfully completes a military motorcycle rider training course that meets or exceeds the Motorcycle Safety Foundation curriculum standards will not be required to take further driving tests to obtain a motorcycle or motortricycle license or endorsement.

**Commercial Driver Exam (CDL) Exemptions**

Missouri allows active duty military or retired military personnel to complete an application for waiver of skills and written testing to obtain a commercial driver license. Applicant must have a minimum of 60 days active duty driving experience in a commercial motor vehicle for the military (not vehicle training) within the 2 years prior to date of application for waiver. The application is available on-line or acquired at a local license office.

Veterans Identification on Driver’s License or State I.D. Card

A Veteran may apply to the Department of Revenue to obtain a state driver’s license or identification card showing Veteran designation.

dor.mo.gov/faq/driver-license/veteran-designation.html  
(573) 526-2407

### Renewal of Driver Documents

Missouri allows for an early renewal of driver licenses, permits, or non-driver license documents for persons leaving the state or country. An applicant can apply for early renewal at a local license office prior to leaving to ensure the document does not expire while deployed.

Missouri allows renewal by mail for members of the armed forces and their dependents. Applicants should submit renewal form DOR-4317 (available dor.mo.gov/forms/). Any Missouri resident upon active duty discharge from the military will have 90 days after re-establishment of residence within the state or 6 months from the date of discharge, whichever is sooner, to renew an expired driver’s license without taking the full examination. The expired license is not valid for driving.

### Driver License Suspensions & Revocations to be Stayed

Missouri has a process for driver license suspensions and revocations to be stayed in certain cases for members of the armed forces on active duty. The suspensions and revocations will remain in a stayed status until sixty days after the military service ends. For information on how to get your license reinstated or to find out what is on your driver record call (573) 526-2407. You may also access the Missouri Driver Guide on-line.

### Vehicle Registration Renewal and Required Documents

Military applicants may renew an expired motor vehicle registration up to 60 days after completion of military service without a renewal penalty.

### Titling and Inspections

Military applicants may authorize another individual to sign the General Affidavit (DOR-768) indicating the vehicle is out-of-state and will be inspected within ten days of returning to Missouri, if applicable. Military applicants are allowed 180 days from completion of military service before a title penalty is assessed on the purchase of a motor vehicle, trailer, boat, outboard motor, all terrain vehicle, or manufactured home.

### Extensions

Any person engaged in the performance of active duty in a U. S. military conflict for 30 days or more will receive an extensionfor
complying with certain motor vehicle laws. Active duty military personnel who sell a vehicle and are deployed before a new vehicle can be purchased are allowed an extension of 180 days after return to purchase a vehicle and obtain the tax allowance.

**Specialty Plates**
dor.mo.gov/motorv/plates

Missouri has over 30 different types of military and veteran personalized license plates available to qualified individuals. To preview these specialty plates or read the requirements to obtain them, visit the Missouri Department of Revenue at the above website.

Any surviving spouse of an individual who would have been eligible to obtain a United States Armed Forces, Coast Guard, Merchant Marines, Reserves, Missouri National Guard, or United States Marine Corps League special license plate may obtain the plate as long as the spouse does not remarry.

**Certification Renewal Exemption for Disabled Plates & Placards.**
A person who presents proof of permanent disability from the United States Veterans Administration is exempt from the four-year certification requirement for renewal of disabled license plates or placards. Initial applications must include a physician’s statement confirming the individual’s disability.

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**LICENSING AND PERMITS**

**Other**

**Marriage License for Out of State Military**
If one of the applicants for a marriage license has been called or ordered to active military duty out of the state or country, the recorder of deeds may issue a license if an affidavit or sworn statement is submitted by the military applicant on a form furnished by the recorder of deeds which includes the necessary information for the recorder of deeds to issue a marriage license.

The military applicant must attest that they have been called or ordered to active military duty out of the state or country, which will be verified by the military applicant’s military officer and acknowledged by a notary public.

**Conceal and Carry Permit Renewal while on Military Duty**
If a concealed carry permit or endorsement expires while the permit holder is on active duty in the Armed Forces, on active state duty, full-time National Guard duty under Title 32, or active duty under Title 10 with the National Guard, or is physically incapacitated due to an injury incurred while in the services of the National Guard or Armed Forces, the permit holder may renew the permit up to 60 days after completion of military service without penalties or fees.
Through the Transportation Network, DAV volunteers drive sick and disabled Veterans to and from VA medical facilities for treatment. Please use the following contacts to see if transportation is available in your area.

**Michael T. Elmore**  
Program Manager  
411 E. Northtown Rd.  
Kirksville, MO 63501  
(660) 627-0328

**Harry S Truman Medical Center**  
800 Hospital Dr., Room 538  
Columbia, MO 65201  
(573) 814-6002

**Jefferson Barracks Medical Center**  
1 Jefferson Barracks Dr.  
Building 1, Room C 110  
St. Louis, MO 63125  
(314) 289-6443

**John Cochran Medical Center**  
915 N. Grand Blvd.  
Room A339D  
St. Louis, MO 63106  
(314) 289-6443

**John J. Pershing Medical Center**  
1500 N. Westwood Blvd.  
Poplar Bluff, MO 63901  
(573) 778-4616

**Kansas City VA Medical Center**  
4801 Linwood Blvd., Room M1-569  
Kansas City, MO 64128  
(816) 922-2884

**Springfield DAV Chapter 11**  
2525 E. Division St.  
Springfield, MO 6503  
(417) 862-3910

Veterans Service Organizations provide Veterans with benefits, services, camaraderie with fellow Veterans, and opportunities to serve their communities.

**101st Airborne Division Association**  
screamingeagle.org  
membershipadmin@screamingeagle.org  
(931) 431-0199

**40 & 8**  
fortyandeight.org  
tbennett@fortyandeight.org  
(317)634-1804

**Air Force Association**  
afa.org  
membership@afa.org  
(800) 727-3337

**Air Force Sergeants Association**  
hqafsa.org  
(800) 638-0594

**American Ex-Prisoner Of War Association**  
axpow.org  
hq@axpow.org  
(817) 649–2979
The American Legion
missourilegion.org
membership@missourilegion.org
800-846-9023 ext. 226

American Legion Auxiliary
dptmoala2.wixsite.com/deptmoala
dptmoala@embarqmail.com
573-636-9133

American Veterans (AMVETS)
amvets.org
amvets@amvets.org
877-726-8387

Blue Star Families
bluestarfam.org
missouri@bluestarfam.org
202-630-2583

Catholic War Veterans (CWV)
cvw.org
admin@cwv.org
703-549-3622

Disabled American Veterans (DAV)
dav.org
dav_moe@msn.com
877-426-2838

Fleet Reserve Association
fra.org
news-fra@fra.org
800-372-1924

Iraq & Afghanistan Veterans of America
iava.org
info@iava.org
212-982-9699

Jewish War Veterans of the USA
jwv.org
jwv@jwv.org
202-265-6280

Korean War Veterans Association
kwva.us
Membership@kwva.us
217-345-4414

Marine Corps League
mclnational.org
momcl.org
info@mcleague.org
703-207-9588

Military Officers Association of America
moaa.org
msc@moaa.org
800-234-6622

Military Order of the Purple Heart
purpleheart.org
Membership@purpleheart.org
703-642-5360

Military Order of the World Wars
moww.org
membership@moww.org
703-683-4911
Missouri Military and Overseas Voting Access Portal
momilitaryvote.com

Military and overseas voters can take advantage of the Missouri Military and Overseas Voting Access Portal to register to vote, request an absentee ballot, and receive an absentee ballot quickly and securely.

Using the Missouri Military and Overseas Voting Access Portal, eligible voters who submit an absentee ballot request through the portal will receive an absentee ballot for each election in which absentee voting is conducted through December 31 of the following year. Voters located in combat zone, hostile fire or imminent danger areas will also be able to securely send their marked ballots to their local election authority.

Registering to Vote After Deadline
If you have been discharged from military service, have returned from a military deployment or activation, or have separated from employment outside the territorial limits of the United States after the deadline to register to vote, and are otherwise qualified to register to vote, you may register to vote in person before the election authority until 5:00 p.m. on the Friday before the election, providing documentation showing evidence of qualifying for late registration. You may also vote on Election Day without prior registration for federal and state issues at your polling place with a federal postcard application. For eligibility requirements call (573) 751-2301.

Candidate Filing for Elections while on Active Duty
A candidate on active duty with the armed forces may have a representative draw for his or her placement on an election ballot.
**Museum of Missouri Military History**
Located at the Ike Skelton Training Center, this museum houses exhibits beginning from 1808, the activation date of the Missouri Militia. Exhibits continue from the War of 1812 to the Global War on Terror. Closed all major holidays.

Museum of Missouri Military History
2405 Logistics Road
Jefferson City, MO  65101
(573) 638-9603
Tuesday – Saturday 10:00 AM -4:00 PM
Admission:  Free Admission

**Missouri Veterans History Project**
mvhp.net
Missouri Veterans History Project
c/o UMSL Veterans Studies Program
574 Clark Hall
1 University Blvd.
St. Louis, MO 63121
(314) 516-6037
info@MVHP.net

Missouri has over 426,000 military Veterans living in the state today. Each has an experience and a story to tell that can benefit us all. However, each day more of our military Veterans pass away and their stories go with them. Missouri Veterans History Project collects these stories from our Veterans and displays them for the benefit of our Veterans, our state and our country. The program is open to all men and women currently residing in Missouri who have served in any branch of the United States military.

**Memorial Designation Program**
modot.org/memorial-designation-programs

Under certain conditions, and within specific guidelines, Missouri highways and bridges can be named after individuals (deceased 2 years) or events. Go to the MoDOT website for directions, forms and applications needed to begin the process, which must be approved and voted upon by the Missouri Legislature. The current fee for two standard (6’x 3’) signs is $2,400 due with submission of the application.

**Heroes Way Interchange Program**
modot.org/memorial-designation-programs

This program allows for interstate and state-numbered highway interchanges to be designated for Missouri residents who were in the armed forces and had been killed in action on or after September 11, 2001 in either Afghanistan or Iraq while serving the military. The memorial signs will be installed within the interchange on the right side of the highway, one sign per each travel direction. The current fee for two standard (6’x 3’) signs is $2,400 due with submission of the application.